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Contract

## **RBWM - Supported Bus Services**

Royal Borough of Windsor & Maidenhead

F03: Contract award notice

Notice identifier: 2025/S 000-008272

Procurement identifier (OCID): ocids-h6vhtk-04936a

Published 6 March 2025, 5:13pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Royal Borough of Windsor & Maidenhead

St Ives Road

Maidenhead

SL61RF

#### **Contact**

Joey Stanford

#### **Email**

[procurement@rbwm.gov.uk](mailto:procurement@rbwm.gov.uk)

#### **Telephone**

+44 1628796285

#### **Country**

United Kingdom

**Region code**

UKJ11 - Berkshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.rbwm.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

RBWM - Supported Bus Services

**II.1.2) Main CPV code**

- 60112000 - Public road transport services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Authority (the Royal Borough of Windsor & Maidenhead) is procuring supported bus services.

The Authority is proposing six routes (consolidating its existing routes) which make up the lotting structure for this tender. They are as follows:

- Lot 1: Maidenhead to Henley & Twyford;
- Lot 2: Maidenhead Town Services;
- Lot 3: Slough to Eton Wick;
- Lot 4: Windsor to Ascot (via Sunninghill);
- Lot 5: Windsor to Maidenhead; and
- Lot 6: Windsor to Staines.

The Authority has up to £1.28 million (per annum) to supplement the services. We anticipate an effective date (i.e. contract signature and mobilisation to commence) of early January 2025 with services commencement from April 2025. The contract term is as follows: 5+3+2.

Find a Tender is not allowing RBWM to link its previous contract award notice: this can be found with the code: 2024/S 000-022294

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £9,260,000

### **II.2) Description**

#### **II.2.1) Title**

Lot 1: Maidenhead to Henley & Twyford

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

Windsor and Maidenhead

### **II.2.4) Description of the procurement**

Lot 1 is for services on the Maidenhead to Henley & Twyford route.

### **II.2.5) Award criteria**

Quality criterion - Name: Account Management / Weighting: 6%

Quality criterion - Name: Proposed Delivery of Model / Weighting: 15%

Quality criterion - Name: Timetable / Weighting: 15%

Quality criterion - Name: Customer Satisfaction / Weighting: 6%

Quality criterion - Name: Vehicles and Sustainability / Weighting: 9%

Quality criterion - Name: Growth / Weighting: 9%

Quality criterion - Name: Mobilisation / Weighting: Pass/Fail

Quality criterion - Name: Business Continuity / Weighting: Pass/Fail

Cost criterion - Name: Best Price / Weighting: 10%

Cost criterion - Name: Value for Money Assessment / Weighting: 30%

### **II.2.11) Information about options**

Options: Yes

Description of options

5+3+2

## **II.2) Description**

### **II.2.1) Title**

Lot 2: Maidenhead Town Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

### **II.2.4) Description of the procurement**

Lot 2 is for Maidenhead Town Services bus provision

### **II.2.5) Award criteria**

Quality criterion - Name: Account Management / Weighting: 6%

Quality criterion - Name: Proposed Delivery Model / Weighting: 15%

Quality criterion - Name: Timetable / Weighting: 15%

Quality criterion - Name: Customer Satisfaction / Weighting: 6%

Quality criterion - Name: Vehicles and Sustainability / Weighting: 9%

Quality criterion - Name: Growth / Weighting: 9%

Quality criterion - Name: Mobilisation / Weighting: Pass/Fail

Quality criterion - Name: Business Continuity / Weighting: Pass/Fail

Cost criterion - Name: Best Price / Weighting: 10%

Cost criterion - Name: Value for Money / Weighting: 30%

### **II.2.11) Information about options**

Options: Yes

Description of options

5+3+2

## **II.2) Description**

### **II.2.1) Title**

Lot 3: Slough to Eton Wick

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

### **II.2.4) Description of the procurement**

Lot 3 is for the Slough to Eton Wick route

### **II.2.5) Award criteria**

Quality criterion - Name: Account Management / Weighting: 6%

Quality criterion - Name: Proposed Delivery Model / Weighting: 15%

Quality criterion - Name: Timetable / Weighting: 15%

Quality criterion - Name: Customer Satisfaction / Weighting: 6%

Quality criterion - Name: Vehicles and Sustainability / Weighting: 9%

Quality criterion - Name: Growth / Weighting: 9%

Quality criterion - Name: Mobilisation / Weighting: Pass/Fail

Quality criterion - Name: Business Continuity / Weighting: Pass/Fail

Cost criterion - Name: Best Price / Weighting: 10%

Cost criterion - Name: Value for Money / Weighting: 30%

### **II.2.11) Information about options**

Options: Yes

Description of options

5+3+2

## **II.2) Description**

### **II.2.1) Title**

Lot 4: Windsor to Ascot (via Sunninghill)

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

### **II.2.4) Description of the procurement**

Lot 4 is for the Windsor to Ascot (via Sunninghill) route

### **II.2.5) Award criteria**

Quality criterion - Name: Account Management / Weighting: 6%

Quality criterion - Name: Proposed Delivery Model / Weighting: 15%

Quality criterion - Name: Timetable / Weighting: 15%

Quality criterion - Name: Customer Satisfaction / Weighting: 6%

Quality criterion - Name: Vehicles and Sustainability / Weighting: 9%

Quality criterion - Name: Growth / Weighting: 9%

Quality criterion - Name: Mobilisation / Weighting: Pass/Fail

Quality criterion - Name: Business Continuity / Weighting: Pass/Fail

Cost criterion - Name: Best Price / Weighting: 10%

Cost criterion - Name: Value for Money / Weighting: 30%

### **II.2.11) Information about options**

Options: Yes

Description of options

5+3+2

## **II.2) Description**

### **II.2.1) Title**

Lot 5: Windsor to Maidenhead

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

### **II.2.4) Description of the procurement**

Lot 5 is for the Windsor to Maidenhead route.



### **II.2.5) Award criteria**

Quality criterion - Name: Account Management / Weighting: 6%

Quality criterion - Name: Proposed Delivery Model / Weighting: 15%

Quality criterion - Name: Timetable / Weighting: 15%

Quality criterion - Name: Customer Satisfaction / Weighting: 6%

Quality criterion - Name: Vehicles and Sustainability / Weighting: 9%

Quality criterion - Name: Growth / Weighting: 9%

Quality criterion - Name: Mobilisation / Weighting: Pass/Fail

Quality criterion - Name: Business Continuity / Weighting: Pass/Fail

Cost criterion - Name: Best Price / Weighting: 10%

Cost criterion - Name: Value for Money / Weighting: 30%

### **II.2.11) Information about options**

Options: Yes

Description of options

5+3+2

## **II.2) Description**

### **II.2.1) Title**

Lot 6: Windsor to Staines

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

#### **II.2.4) Description of the procurement**

Lot 6 is for the Windsor to Staines route.

#### **II.2.5) Award criteria**

Quality criterion - Name: Account Management / Weighting: 6%

Quality criterion - Name: Proposed Delivery Model / Weighting: 15%

Quality criterion - Name: Timetable / Weighting: 15%

Quality criterion - Name: Customer Satisfaction / Weighting: 6%

Quality criterion - Name: Vehicles and Sustainability / Weighting: 9%

Quality criterion - Name: Growth / Weighting: 9%

Quality criterion - Name: Mobilisation / Weighting: Pass/Fail

Quality criterion - Name: Business Continuity / Weighting: Pass/Fail

Cost criterion - Name: Best Price / Weighting: 10%

Cost criterion - Name: Value for Money / Weighting: 30%

#### **II.2.11) Information about options**

Options: Yes

Description of options

5+3+2

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-033459](#)

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## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Thames Valley Buses

Reading

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

01128598

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,248,030

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### **Section V. Award of contract**

#### **Lot No**

2

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

24 December 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Carousel Buses

Newcastle

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

04062073

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,211,200

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## **Section V. Award of contract**

### **Lot No**

6

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Carousel Buses

Newcastle

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

04062073

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,356,870

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## **Section V. Award of contract**

### **Lot No**

4

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Thames Valley Buses Limited

Reading

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

01128598

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,989,890

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## **Section V. Award of contract**

### **Lot No**

5

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Carousel Buses

Newcastle

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

04062073

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

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**Section V. Award of contract**

**Lot No**

3

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

24 December 2024

**V.2.2) Information about tenders**



Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Carousel Buses

Newcastle

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

04062073

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,456,340

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

The High Court of Justice

London

Country

United Kingdom

