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Tender

## **MOPAC Restorative Justice Service for London**

Mayors Office for Policing and Crime

F02: Contract notice

Notice identifier: 2024/S 000-008256

Procurement identifier (OCID): ocds-h6vhtk-0437b5

Published 14 March 2024, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Mayors Office for Policing and Crime

169 Union Street, Southwark

London

SE1 0LL

#### **Contact**

Amanda Fearing

#### **Email**

[lvwsdesign@mopac.london.gov.uk](mailto:lvwsdesign@mopac.london.gov.uk)

#### **Telephone**

+44 7563375589

#### **Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

Buyer's address

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./ZG49E3BEN7>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

MOPAC Restorative Justice Service for London

Reference number

MOPAC 974

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services
  - DA34 - Guidance
  - DA30 - Counselling
  - DA33 - Rehabilitation
  - DA28 - Social service
  - DA03 - Public

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The procurement of a specialist support service to provide restorative justice services for victims of crime.

#### **II.1.5) Estimated total value**

Value excluding VAT: £450,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

#### **II.2.4) Description of the procurement**

As per the Victims Code of Practice (2020), victims have the right to receive information about and be referred to local support services to help them cope and recover from their experiences. This includes specialist Restorative Justice (RJ) services. In its functions as Police and Crime Commissioner, MOPAC has a responsibility to commission these services for victims of crime in London and is seeking to deliver a new Pan-London model for its RJ provision from 1st October 2024.

Since 2019, MOPAC has delivered on its responsibilities to provide access to RJ through the London Victim & Witness Service (LVWS), an integrated service model providing casework support and advocacy for adult victims of crime as well as access to RJ through its specialist partners.

Whilst the LVWS model has proven itself to be a successful and resilient model, MOPAC is preparing for the end of the current contracts on 30th September 2024 and is now seeking to commission a standalone RJ service.

To retain the benefits of effective partnership working, the RJ service will sit within a broader Ecosystem of support services for children and adults in London commissioned by MOPAC. As part of the first phase of the Ecosystem, MOPAC will be looking to commission the four services set out below:

- Central referral mechanism and support service for adult victims (tender launched Oct 23)
- Specialist service for victims of domestic abuse (tender launched Oct 23)
- Specialist service for young victims (tender launched Mar 23)
- Specialist restorative justice services

A series of tenders for these services commenced from October 2023. The final service to be commissioned is the service for RJ.

The specialist RJ provider will be expected to work alongside MOPAC and wider

ecosystem partners, to deliver high quality RJ provision as well as support the development of the right strategic conditions to maximise the benefits of RJ in London.

This contract will be for a period of 1 year and 9 months (3 months mobilisation and 1.5 years' service delivery) with the option to extend by 12 months.

The indicative value of this service is £450,000 over the initial term.

Over the initial service delivery, the provider will at a minimum be expected to deliver the following:

- Meet obligations relating to ability to access RJ under the Victims Code of Practice
- Be a Registered Service Provider, or actively working towards registration, with the Restorative Justice Council
- Process and support referrals from individuals, the Police and the Ecosystem partners which works on behalf of the Ecosystem of services
- Risk assess and safeguard victims and offenders engaging in the process
- Offer a range of RJ solutions
- Commit to supporting strategic need to grow partnerships, increase awareness of RJ, and drive up referrals
- Commit to working with partners across the Ecosystem to develop innovative tools and digital capabilities to improve support for all victims of crime.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £450,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

21

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/ZG49E3BEN7>

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Open procedure

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

**IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-004851](#)

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 April 2024

Local time

3:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

22 April 2024

Local time

3:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

### **VI.3) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./ZG49E3BEN7>

To respond to this opportunity, please click here:

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GO Reference: GO-2024314-PRO-25501372

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Legacy Development Corporation

1 Stratford Place, Westfield Stratford City, Montfichet Road

London

E20 1EJ

Telephone

+44 7912304253

Country

United Kingdom