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Award

Special Educational Needs and Disability Information, Advice and Support Service (SENDIASS) 2026

Bristol City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008240

Procurement identifier (OCID): ocds-h6vhtk-051b41 ([view related notices](#))

Published 29 January 2026, 5:26pm

Scope

Reference

DN775605

Description

To jointly commission the service, Bristol City Council, with North Somerset Council, South Gloucestershire Council and Bristol, Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSGICB), to appoint a provider for The SENDIAS Service provides impartial Information, Advice and Support Services ("IASS") on the full range of education, health and social care as defined in the SEND Code of Practice (<https://www.gov.uk/government/publications/send-code-of-practice-0-to-25>) to the following Service Users -

(a) children and young people aged 0 years to 25 years of age (inclusive) with (or who may have) a Special Education Need and/or a Disability ("SEND"); and

(b) their parents, carers and families.

Contract 1

Supplier

- SEND AND YOU

Contract value

- £2,000,000 excluding VAT
- £2,400,000 including VAT

Above the relevant threshold

Award decision date

29 January 2026

Date assessment summaries were sent to tenderers

29 January 2026

Standstill period

- End: 9 February 2026
- 8 working days

Earliest date the contract will be signed

28 February 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

option to extend twice for a further 1 year each time or once for 2 years.

Total maximum contract extension available being 2 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKK - South West (England)
-

Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 3 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

SEND AND YOU

- Companies House: 03905996
- Public Procurement Organisation Number: PXXN-9193-TZWV

Third Floor Royal Oak House

Bristol

BS1 4GB

United Kingdom

Email: mail@sendandyou.org.uk

Website: <https://www.sendandyou.org.uk/>

Region: UKK11 - Bristol, City of

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Bristol City Council

- Public Procurement Organisation Number: PWXH-3837-PDTD

City Hall, College Green

Bristol

BS1 5TR

United Kingdom

Email: procurement.support@bristol.gov.uk

Website: <http://www.bristol.gov.uk>

Region: UKK11 - Bristol, City of

Organisation type: Public authority - sub-central government

Other organisations

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

North Somerset Council

Summary of their role in this procurement: Evaluation of bid submissions

- Public Procurement Organisation Number: PVVX-9588-WCMV

Town Hall, Walliscote Grove Road

Weston-super-Mare, North Somerset

BS23 1UJ

United Kingdom

Email: procurement.contracts@n-somerset.gov.uk

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

South Gloucestershire Council

Summary of their role in this procurement: Evaluation of bid submissions

- Public Procurement Organisation Number: PCMC-1241-BLJQ

Badminton Road Offices

Bristol

BS37 5AF

United Kingdom

Email: procurement@southglos.gov.uk

Website: <https://www.southglos.gov.uk/>

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

NHS BRISTOL, NORTH SOMERSET AND SOUTH GLOUCESTERSHIRE INTEGRATED CARE BOARD

Summary of their role in this procurement: Evaluation of bid submissions

- NHS Organisation Data Service: QUY
- Public Procurement Organisation Number: PPCD-6597-HCDW

Floor 2, North Wing, 100 Temple Street

Bristol

BS1 6AG

United Kingdom

Email: helena.fuller1@nhs.net

Region: UKK11 - Bristol, City of

Contact organisation

Contact Bristol City Council for any enquiries.