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Contract

NHAIS Annual Support + Maintenance

Business Services Organisation I T S

F03: Contract award notice

Notice identifier: 2022/S 000-008240

Procurement identifier (OCID): ocds-h6vhtk-0326ca

Published 28 March 2022, 10:09am

Section I: Contracting authority

I.1) Name and addresses

Business Services Organisation I T S

Centre House,79 Chichester Street

BELFAST

BT14JE

Contact

Catherine Fegan

Email

cathy.fegan@hscni.net

Telephone

+44 2895362561

Country

United Kingdom

NUTS code

UKN06 - Belfast

Internet address(es)

Main address

www.hscbusiness.hscni.net

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHAIS Annual Support + Maintenance

Reference number

10444

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

National Health Application and Infrastructure Service (NHAIS) is a system that has been developed by the NHS for the sole use of the NHS to help manage primary care patient registrations, practitioner payments, population screening and other services. Dedalus then took over support in 2021 and are now the only supplier with the relevant skills and knowledge required to support this system. BSO run a customised version of the software in N.I. to better meet the needs of the services they provide. The NHAIS system has been used exclusively in N.I. since 2004 to provide the services noted below that are essential to H&SC in N.I. It is currently due for replacement as part of the Digital Identity Project at a cost of approx. £20M (as per current BC). There is currently no other supplier for these services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £50,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

National Health Application and Infrastructure Service (NHAIS) is a system that has been developed by the NHS for the sole use of the NHS to help manage primary care patient registrations, practitioner payments, population screening and other services. Dedalus then took over support in 2021 and are now the only supplier with the relevant skills and knowledge required to support this system. BSO run a customised version of the software in N.I. to better meet the needs of the services they provide. The NHAIS system has been used exclusively in N.I. since 2004 to provide the services noted below that are essential to H&SC in N.I. It is currently due for replacement as part of the Digital Identity Project at a cost of approx. £20M (as per current BC). There is currently no other supplier for these services.

The services provided by NHAIS are required on an on-going basis and no other supplier can provide this service.

Annual payments for software licences, support and maintenance are required in order for NHAIS to be legally and effectively operated by Family Practitioner Services. This will also include any upgrades of the Cache database as required. Failure to carry out required upgrades to the Cache database will result in increased vulnerability and security risk as the current version is out of support.

STA8304 was completed in 2020 for NHAIS annual support and maintenance to DXC for £1.2m. Dedalus are now providing annual support and maintenance instead of DXC. A further £50,000 is required over the period of the contract to ensure that upgrades to the Cache databases are completed.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

National Health Application and Infrastructure Service (NHAIS) is a system that has been developed by the NHS for the sole use of the NHS to help manage primary care patient registrations, practitioner payments, population screening and other services. Dedalus then took over support in 2021 and are now the only supplier with the relevant skills and knowledge required to support this system. BSO run a customised version of the software in N.I. to better meet the needs of the services they provide. The NHAIS system has been used exclusively in N.I. since 2004 to provide the services noted below that are essential to H&SC in N.I. It is currently due for replacement as part of the Digital Identity Project at a cost of approx. £20M (as per current BC). There is currently no other supplier for these services.

The services provided by NHAIS are required on an on-going basis and no other supplier can provide this service.

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IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

STA10444

Title

NHAIS Annual Support + Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Dedalus

Leeds

LS1 4BA

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

Country

United Kingdom