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Contract

Purchase of Oracle Support Renewals HSC Oracle Estate

Business Services Organisation ITS

F03: Contract award notice

Notice identifier: 2022/S 000-008235

Procurement identifier (OCID): ocds-h6vhtk-0326c5

Published 28 March 2022, 9:49am

Section I: Contracting authority

I.1) Name and addresses

Business Services Organisation ITS

Centre House.79 Chichester Street

BELFAST

BT14JE

Contact

Catherine Fegan

Email

cathy.fegan@hscni.net

Telephone

+44 2895362561

Country

United Kingdom

NUTS code

UKN06 - Belfast

Internet address(es)

Main address

www.hscbusiness.hscni.net

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Purchase of Oracle Support Renewals HSC Oracle Estate

II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

BSO ITS wish to renew their annual renewal of Oracle Licences and Advanced Customer Support(ACS). Oracle is used by a number of HSC applications including A&E, NIECR, NIMATs, HSC Pensions, Regional Data Warehouse, LCID and Procare. Additional Oracle software was acquired in recent years for projects and to cope with growth of systems - GPIP, NHSCT PARIS and HSC Growth.

Oracle Corporation has sole technical rights to their products. A Memorandum of Understanding (MOU) for the procurement of Oracle Licences has been established by Crown Commercial Services (CCS) which BSO are named on. Oracle Corporation has agreed that the discounts negotiated (75.5% off list price) through CCS will be honoured for orders placed by BSO - this discount applies to both capital and revenue expenditure.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £700,000

II.2) Description

II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

UKN - Northern Ireland

II.2.4) Description of the procurement

BSO ITS wish to renew their annual renewal of Oracle Licences and Advanced Customer Support(ACS). BSO ITS have used Oracle Advanced Support Assistance via their Advanced Customer Support service since 2011 to provide priority support, system health checks and escalation to Oracle expertise that would otherwise be unavailable to us in order to maintain the operation of our business critical Oracle database systems.

Oracle is used by a number of HSC applications including A&E, NIECR, NIMATS, HSC Pensions, Regional Data Warehouse, LCID and Procare. Additional Oracle software was acquired in recent years for projects and to cope with growth of systems - GPIP, NHSCT PARIS and HSC Growth.

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The BOS Framework is not fully operational at present. It is expected that it could take at least another month before this could be used as a route to market.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - o protection of exclusive rights, including intellectual property rights

Explanation:

BSO ITS wish to renew their annual renewal of Oracle Licences and Advanced Customer Support(ACS). BSO ITS have used Oracle Advanced Support Assistance via their Advanced Customer Support service since 2011 to provide priority support, system health checks and escalation to Oracle expertise that would otherwise be unavailable to us in order to maintain the operation of our business critical Oracle database systems.

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IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Purchase of Oracle Support Renewals HSC Oracle Estate

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Oracle

London

EC2M 2 RB

Country

United Kingdom

NUTS code

• UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £700,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

2 Franklin Street

Belfast

BT28DQ

Country

United Kingdom