

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008233-2021>

Contract

Microsoft Implementation Partner

Cornwall Council

F03: Contract award notice

Notice identifier: 2021/S 000-008233

Procurement identifier (OCID): ocds-h6vhtk-02a79a

Published 19 April 2021, 3:49pm

Section I: Contracting authority

I.1) Name and addresses

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

Contact

Mrs Rebecca Yorke

Email

ryorke@cornwall.gov.uk

Telephone

+44 1872326501

Country

United Kingdom

NUTS code

UKK3 - Cornwall and Isles of Scilly

Internet address(es)

Main address

<http://www.cornwall.gov.uk>

Buyer's address

<http://www.cornwall.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Microsoft Implementation Partner

Reference number

DN507536

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for a Microsoft Implementation Partner to support Cornwall Council in the development of Microsoft platform solutions.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

The Digital Cornwall (DC) programme started the work to establish the Microsoft platform for collaboration, BI, Azure and Dynamics. These products provide Business Intelligence reporting, Cloud Hosting and a low code platform on which we can build capabilities to

meet business need in relation to a Customer Experience Platform, business process efficiencies, automation, help desks and case management systems as well as self service solutions for the business.

The implementation of this framework will develop and exploit the capabilities on the Microsoft Platform. The scale of demand means Cornwall Council will continue to require this supplier support to manage this work .

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 230-568426](#)

Section V. Award of contract

Contract No

DN507536

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2021

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Headforwards Solutions Ltd

Pool Innovation Centre Trevenson Road

Pool, Redruth

TR15 3PL

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cornwall Council

New County Hall, Treyew Road

Truro

TR1 3AY

Country

United Kingdom