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Contract

Maintenance Contract - Heating, Compliance and Ancillary Works

West Dunbartonshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-008232

Procurement identifier (OCID): ocids-h6vhtk-04be7f

Published 6 March 2025, 3:22pm

Section I: Contracting authority

I.1) Name and addresses

West Dunbartonshire Council

16 Church Street

Dumbarton

G82 1QL

Contact

Ellie Street

Email

corporate.procurement@west-dunbarton.gov.uk

Country

United Kingdom

NUTS code

UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Internet address(es)

Main address

<http://www.west-dunbarton.gov.uk/business/suppliers/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00153

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Maintenance Contract - Heating, Compliance and Ancillary Works

Reference number

2324-61

II.1.2) Main CPV code

- 50531200 - Gas appliance maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

West Dunbartonshire Council (the Council) is seeking to appoint a suitable qualified and experienced provider for the annual servicing, breakdown repairs and commissioning of wet central heating systems (domestic boilers which include gas, electric and communal gas boilers) for approximately 9,000 domestic properties within the geographical area of West Dunbartonshire for which the Council is responsible.

West Dunbartonshire Council is also looking for the successful contractor to engage in other ancillary maintenance tasks while in the property.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

II.2.4) Description of the procurement

The route to market is to conduct an open procedure through Public Contracts Scotland - Tender.

II.2.5) Award criteria

Quality criterion - Name: Cost Reduction / Weighting: 8%

Quality criterion - Name: Fit For Purpose / Weighting: 8%

Quality criterion - Name: Change Management / Weighting: 8%

Quality criterion - Name: Responsiveness / Weighting: 8%

Quality criterion - Name: Sustainability / Weighting: 3%

Quality criterion - Name: Fair Work First / Weighting: 2%

Quality criterion - Name: Social Benefits / Weighting: 3%

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-038037](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 February 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

City Technical Services

City Technical Services, Unit 1 Block 16

Glasgow

G32 8RF

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,000,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:789945)

VI.4) Procedures for review

VI.4.1) Review body

Dumbarton Sheriff Court and Justice of Peace Court

Sheriff Court House, Church Street

Dumbarton

G82 1QL

Country

United Kingdom