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Tender

Provision of Technology Enabled Care Services

Lancashire County Council

F02: Contract notice

Notice identifier: 2023/S 000-008229

Procurement identifier (OCID): ocds-h6vhtk-034daf

Published 21 March 2023, 5:24pm

The closing date and time has been changed to:

28 April 2023, 10:00am

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Lancashire County Council

Fishergate

Preston

PR18XJ

Contact

Procurement Care-Health

Email

caphprocurement@lancashire.gov.uk

Telephone

+44 1772538206

Country

United Kingdom

Region code

UKD45 - Mid Lancashire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.lancashire.gov.uk/isupplier/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.lancashire.gov.uk/isupplier/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.lancashire.gov.uk/isupplier/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Technology Enabled Care Services

Reference number

KH/ACS/LCC/20/1063

II.1.2) Main CPV code

- 85000000 - Health and social work services
 - JA02 - For computer software

II.1.3) Type of contract

Services

II.1.4) Short description

Lancashire County Council (LCC) wishes to procure a Technology Enabled Service (TEC), the purpose of the Service is to enhance the quality of cost-effective support and improve outcomes for individuals, using technology as an integral part of the care and support process.

<https://www.lancashire.gov.uk/business/tenders-and-procurement/tenders/lps-care-provision-of-technology-enabled-care-services-lcc12876/>

Tender Briefing - See ITT section 3.2

The Authority is offering a briefing for Tenderers as detailed in the Timetable. All Tenderers are recommended to attend.

Wednesday 29th March 10am-12pm Virtual Meeting

Please confirm who will be representing your organisation (name and status) by 5pm Wednesday 28th March 2023 by registering a place via email to caphprocurement@lancashire.gov.uk using ref: TEC Tender Briefing.

Please send any questions as a clarification request three days before the briefing to ensure they can be answered at the briefing using the messaging function on the

Authority's e-tender portal Oracle Fusion. All clarification requests and the Authority's responses will be published on the e-tender portal on the clarification log. Any clarification requests received after the tender briefing will be responded to by the Authority via the published clarification log.

II.1.5) Estimated total value

Value excluding VAT: £56,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

Lancashire County Council intends to transform its traditional, reactive, telecare response service into a technology enabled care service, fit for the digital future. It is an ambitious commission that will introduce new and innovative technologies and digital approaches which enhance the experience and the outcomes for local people. This commission will significantly widen the scope of the current telecare service to become all age, preventive, proactive and fully integrated with the falls lifting service and the Lancashire and South Cumbria shared care record.

The Provider will deliver each of the following core service elements:

1. Assessment;
2. Procurement, purchase and lease of TEC equipment;
3. Installation, maintenance, repair, equipment collection and recycle;
4. Continuous innovation and service development;
5. Training and awareness raising for social care and health practitioners;
6. TEC monitoring;

- 7. A mobile responder service;
- 8. A falls lifting service; and
- 9. Data collection and analysis.

The Provider will work in partnership with the Commissioners to ensure the new service is embedded in practice. They will deliver training, raise awareness and employ Digital Ambassadors to enable the uptake of new technologies. Please refer to specification for full requirements of the service.

The indicative total value of Services includes £658,000 per annum which is funded in total by the Integrated Care Board (ICB) to fund the Falls Lifting service element of this TEC Service Contract across Lancashire, Blackburn with Darwen and South Cumbria. The Authority has received formal confirmation of funding for this element of the service for the first 18 months of the contract to 31st March 2025 (£987,000), however it is the intention of the ICB to receive formal confirmation of further funding for the remaining years of the contract (to November 2028, plus option for a further 2 years to November 2030). The Authority is not in a position to confirm the funding for the remaining years beyond March 2025. Following receipt of confirmation of further funding, no changes will be made to the Specification, only a continuation of Services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

option to extend for any period(s) up to a total maximum contract period of 7 years in total

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

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Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-018183](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

21 April 2023

Local time

10:00am

Changed to:

Date

28 April 2023

Local time

10:00am

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

21 April 2023

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice - The High Court

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.find-court-tribunal.service.gov.uk/courts/royal-courts-of-justice>