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Planning

The provision of a non-emergency passenger transport for social care adults who are unable to travel by private or public transport due to mobility, frailty, medical or mental health condition.

Dudley Metropolitan Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-008226

Procurement identifier (OCID): ocds-h6vhtk-04ea29 ([view related notices](#))

Published 6 March 2025, 3:05pm

Scope

Reference

25031

Description

Dudley MBC is seeking to invite interest in the provision of a non-emergency passenger transport for Dudley adults identified by Social Care services who are unable to travel by private or public transport due to mobility, frailty, medical or mental health condition.

The provider will be responsible for sourcing and delivery of safe, timely and comfortable suitable non-emergency passenger transport for pre-determined routes notified by Social Care services.

This can and should encompass a wide range of vehicle types and levels of support from

appropriate competent staff consistent with the passengers' individual needs.

To ensure access to transportation for a range of reasons, including the below but not limited to which may also include an escort or carer travelling with them:

- Return home from residential setting to the passenger's place of residence
- Access to respite services
- Access to rehabilitation services

The location of the service is local to Dudley and will operate a single point of access and be available, 7 days a week 365 days a year, including bank holidays.

The current annual spend is approximately £45k though this is subject to change as the service is based on a spot purchase contract.

Contract dates (estimated)

- 1 November 2025 to 31 October 2028
- Possible extension to 31 October 2030
- 5 years

Main procurement category

Services

CPV classifications

- 34114122 - Patient-transport vehicles
- 60130000 - Special-purpose road passenger-transport services

Contract locations

- UKG36 - Dudley

Engagement

Engagement deadline

28 March 2025

Engagement process description

****This is not a call for Competition****

The purpose of this Market Engagement is to gain feedback to help understand how your organisation's vision aligns to the Commissioning Intentions.

The questionnaire is located on the following link

<https://forms.office.com/e/S2H9FUyMtv>

Deadline for completion is 28th March 2025 at 2pm.

All responses will be treated as confidential and not shared with other organisations, however, the final specification and tender model may be influenced by this and other stakeholders' responses.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

Dudley Metropolitan Borough Council

- Public Procurement Organisation Number: PWYJ-3537-GLBW

Council House, Priory Road

Dudley

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United Kingdom

Email: corporate.procurement@dudley.gov.uk

Website: <https://in-tendhost.co.uk/blackcountryportal/asp/Home>

Region: UKG36 - Dudley

Organisation type: Public authority - sub-central government