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Contract

Community and Home Based Support Services for People with Complex Mental Health Needs

East Lothian Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-008224

Procurement identifier (OCID): ocds-h6vhtk-037661

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Section I: Contracting authority

I.1) Name and addresses

East Lothian Council

John Muir House

Haddington, East Lothian

EH41 3HA

Email

procurement@eastlothian.gov.uk

Telephone

+44 1620827827

Country

United Kingdom

NUTS code

UKM73 - East Lothian and Midlothian

Internet address(es)

Main address

<http://www.eastlothian.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00181

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community and Home Based Support Services for People with Complex Mental Health Needs

Reference number

ELC-22-2859

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Award of contract. East Lothian Council, on behalf of East Lothian Health and Social Care Partnership, has a requirement for a suitably experienced and qualified provider to provide a community and home based support service for people with complex mental health needs. The service will provide a holistic approach to meeting the outcomes of supported people. Support will be provided, through the provision of care at home and housing support services, including personal care, 1-1 support and group support.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM73 - East Lothian and Midlothian

Main site or place of performance

East Lothian

II.2.4) Description of the procurement

Award of contract. The Service will provide individual outcome focused support in community resources or in individual homes across East Lothian for people who are aged between 18 and 65, experiencing long term mental health problems or short term acute mental health problems. The principles underpinning the service should be to ensure a strong focus on promoting independence and self-management, exploring new models of localised, community based provision to enable people to become active citizens in their community. Providing day services that are part of the community in which they are based, as opposed to set apart from it, will reduce isolation and help to develop more fulfilled lives.

The purpose of the day service is to support people with complex mental health needs to:

- live independently
- be active citizens
- participate and contribute to our society
- maintain their dignity and human rights
- manage day to day changes in their mental health and improve their mental wellbeing.

Principles for the service:

- Based on a recovery model, enabling rights and capabilities
- Preventative and anticipatory
- Based on building relationships, both with individuals and within their community
- Delivered collaboratively
- Flexibility of service provision, responsive to how people feel on the day

- Outcome focussed
- Involvement of people with lived experiences.

Support will be provided through 1-1 contacts and group support, as appropriate to the needs of the Supported Persons' identified needs and outcomes.

The service will require to operate flexibly across East Lothian and liaise closely with East Lothian Health and Social Care Partnership staff in Adult Social Work and Community Mental Health teams. Provision of support should be equitable across East Lothian, including for those individuals living in remote and rural areas.

The contract is for a 3 year duration with the option for the Council to extend on 2 occasions by 2 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at: www.gov.scot/policies/public-sector-procurement

IV.1.11) Main features of the award procedure

The award procedure included the evaluation of price and quality criteria, including method statements for the delivery of the service and assessments of business resilience and GDPR compliance.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-033525](https://www.gov.scot/policies/public-sector-procurement)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 February 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

V.2.3) Name and address of the contractor

Penumbra

Norton Park , 57 Albion Road

Edinburgh

EH7 5QY

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,488,405

Section VI. Complementary information

VI.3) Additional information

It is considered this service is regulated under the 'light-touch' regime of the Public Contract (Scotland) Regulations 2015

(SC Ref:722337)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom