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Planning

Legal Case Management Solution Preliminary Market Engagement

Birmingham City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008223

Procurement identifier (OCID): ocds-h6vhtk-06126b

Published 29 January 2026, 4:44pm

Scope

Reference

PRJ-002613

Description

Birmingham City Council is seeking to explore the market for a modern Legal Case Management solution to understand the types of solutions available, their capabilities, functionality, innovation, costs, commercial offerings, implementation process and timescales.

The objective of the Preliminary Market Engagement is to: -

- Seek information from suppliers about their solutions, capabilities, architecture, workflow and automation features, data management, integration options, and licensing models
- Gather indicative costs and implementation timelines

- Understand the extent to which solutions can support wider case management activity across the Council
- Inform a high-level options appraisal and business case to support any future procurement

The Council will be using its e-tendering system (in-tend) for the administration of this Preliminary Market Engagement and providers must register with the system to be able to access the Preliminary Market Engagement Questionnaire. The web address is: <https://intendhost.co.uk/birminghamcc>

Registration and use of In-Tend is free. All correspondence for this procurement process must be via the In-tend correspondence function. If you are unable to register with In-tend please email etendering@birmingham.gov.uk

The closing date for the completed questionnaires is 12 noon on 18th February 2026.

Total value (estimated)

- £200,000 excluding VAT
- £240,000 including VAT

Contract dates (estimated)

- 1 April 2027 to 31 March 2031
- 4 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKG31 - Birmingham

Engagement

Engagement deadline

18 February 2026

Engagement process description

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Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

2 November 2026

Contracting authority

Birmingham City Council

- Public Procurement Organisation Number: PCJJ-4826-QMLZ

Council House, 1 Victoria Square

Birmingham

B1 1BB

United Kingdom

Contact name: Commercial and Procurement Services

Email: etendering@birmingham.gov.uk

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government