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Not applicable

Online Ticketing (WebTIS), APPS and sTicket

GOVIA THAMESLINK RAILWAY LIMITED

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-008209

Procurement identifier (OCID): ocds-h6vhtk-03a708

Published 21 March 2023, 4:09pm

Section I: Contracting authority/entity

I.1) Name and addresses

GOVIA THAMESLINK RAILWAY LIMITED

24 Monument Street

LONDON

EC3R8AJ

Contact

Nicole Conyers

Email

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Country

United Kingdom

Region code

UKI31 - Camden and City of London

Companies House

07934306

Internet address(es)

Main address

www.gtrainway.com

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Online Ticketing (WebTIS), APPS and sTicket

II.1.2) Main CPV code

- 48110000 - Point of sale (POS) software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Govia Thameslink Railway Limited (GTR) are looking to procure a supplier to deliver an online Ticket Issuing System (desktop and mobile App) "webTIS".

GTR are therefore looking for a service provider that can offer the following:

- A WebTIS (desktop, mobile web & app) solution aligned to current and future customer retail behaviour
- A front-end customer app
- Functionality to deliver new ticketing products to the Customer
- Capability to retail the latest digital barcode rail tickets

- A UK Railway Industry compliant Rail Delivery Group accredited back-office system including financial processing via Lennon (either currently accredited or with realistic plans to become so)
- An accessibility compliant product suite to rail industry standards
- Full accreditation and compliance with UK Rail Retailing Standards (where applicable)

Limited documents will be available at the notice publication with documents to follow within 4 days, as detailed in the ITP.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-005094](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

Section:

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system.

Instead of:

Duration in months: 18

Read:

End Date: 31st March 2025