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Not applicable

## **Online Ticketing (WebTIS), APPS and sTicket**

GOVIA THAMESLINK RAILWAY LIMITED

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-008209

Procurement identifier (OCID): ocds-h6vhtk-03a708

Published 21 March 2023, 4:09pm

## **Section I: Contracting authority/entity**

### **I.1) Name and addresses**

GOVIA THAMESLINK RAILWAY LIMITED

24 Monument Street

LONDON

EC3R8AJ

### **Contact**

Nicole Conyers

### **Email**

[Nicole.Conyers@gtrailway.com](mailto:Nicole.Conyers@gtrailway.com)

### **Country**

United Kingdom

**Region code**

UKI31 - Camden and City of London

**Companies House**

07934306

**Internet address(es)**

Main address

[www.gtrainway.com](http://www.gtrainway.com)

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Online Ticketing (WebTIS), APPS and sTicket

**II.1.2) Main CPV code**

- 48110000 - Point of sale (POS) software package

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

Govia Thameslink Railway Limited (GTR) are looking to procure a supplier to deliver an online Ticket Issuing System (desktop and mobile App) "webTIS".

GTR are therefore looking for a service provider that can offer the following:

- A WebTIS (desktop, mobile web & app) solution aligned to current and future customer

retail behaviour

- A front-end customer app

- Functionality to deliver new ticketing products to the Customer
- Capability to retail the latest digital barcode rail tickets
- A UK Railway Industry compliant Rail Delivery Group accredited back-office system including financial processing via Lennon (either currently accredited or with realistic plans to become so)
- An accessibility compliant product suite to rail industry standards
- Full accreditation and compliance with UK Rail Retailing Standards (where applicable)

Limited documents will be available at the notice publication with documents to follow within 4 days, as detailed in the ITP.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-005094](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

### **VII.2) Other additional information**

Section:

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system.

Instead of:

Duration in months: 18

Read:

End Date: 31st March 2025

