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Tender

Supported Living for Adults with Learning Disability and/or Physical Disabilities - North Walsham, Norfolk

Norfolk County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008190

Procurement identifier (OCID): ocds-h6vhtk-05f085 ([view related notices](#))

Published 29 January 2026, 4:16pm

Scope

Reference

NCCT43265

Description

Norfolk County Council wishes to award a contract to a provider to deliver support and enablement to lower needs people with learning difficulties and people with physical disabilities at a scheme in North Walsham, Norfolk. This scheme will be developed during the course of 2026 and is due to open in early 2027. It will accommodate and provide support for 9 adults across three bungalows, six apartments and a staff hub on the same site.

Total value (estimated)

- £9,600,000 excluding VAT

- £11,520,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2027 to 31 December 2031
- Possible extension to 31 December 2041
- 15 years

Description of possible extension:

The Council shall be entitled at its absolute discretion to extend the Contract Period for a further period or periods of up to a total of 10 years in periods of 2 years upon giving the Provider written notice of its intention no later than six (6) months prior to the end of the Initial Term or the previous extension period.

Please note - the dates are a very loose estimate. Actual date of commencement will depend on development.

Main procurement category

Services

CPV classifications

- 85312000 - Social work services without accommodation

Contract locations

- UKH16 - North and West Norfolk

Participation

Legal and financial capacity conditions of participation

The Council will be assessing the legal, financial and technical ability of bidders to perform the contract being procured as set out in the Invitation to Tender. This assessment includes past experience, financial suitability, health and safety, modern slavery and references. These are all designated as pass/fail criteria.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

2 March 2026, 11:00am

Submission address and any special instructions

This procurement will be managed electronically via the Council's e-procurement system. To participate in this procurement and gain access to documents when they are available, applicants must first be

registered on the system at <https://intendhost.co.uk/norfolkcc> (<https://intendhost.co.uk/norfolkcc>). Full instructions for

registration and use of the system can be found at

<https://intendhost.co.uk/norfolkcc/aspx/BuyerProfiles>

(<https://in-tendhost.co.uk/norfolkcc/aspx/BuyerProfiles>).

Once registered you will be able to see the

procurement project under the `tenders` section

and `express an interest` in this tender. If you

encounter any difficulties whilst using the system

you can contact the In-tend support team by

phoning +44 8442728810 or emailing support@in-tend.co.uk.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

11 May 2026

Award criteria

Name	Type	Weighting
Staffing and Mobilisation	Quality	30%
Understanding the Service	Quality	25%
Innovation and engagement	Quality	25%
Price	Price	20%

Other information

Description of risks to contract performance

Please note Norfolk County Council has joined the government's Devolution Priority Programme. This process has the potential to lead to the establishment of a county combined authority

for Norfolk and Suffolk, with strategic powers, headed by an elected mayor. A consultation is under way.

Government has also invited participation by Norfolk in Local Government Review. This process has the potential to lead to unitary local government in Norfolk.

One of these changes could happen without the other.

The contract may be assigned or novated to any successor authority(ies) to Norfolk County Council or to any joint body incorporating or formed by any such successor

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

[1. NCCT43265-Invitation to Tender 29.1.26.docx](#)

[2. Contract \(ADASS East\) 2023 \(v5.8\) NCCT43265 29.1.26.docx](#)

[3. Schedules ADASS East vNorfolk Jan 2026.docx](#)

[4. GLH and Support Provider SLA Final Norfolk CC.docx](#)

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government