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Tender

Emergency Repairs Services Outside Working Hours

CONNECT HOUSING ASSOCIATION LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008183

Procurement identifier (OCID): ocds-h6vhtk-061256

Published 29 January 2026, 4:09pm

Scope

Description

Connect Housing is interested in speaking to repairs and maintenance contractors with relevant capacity and experience, which might be interested in providing an out-of-hours responsive repairs service to its properties across West Yorkshire.

The service requirement is for all emergency repairs, not-including gas heating breakdowns, only.

In the last 12 months, approximately 550 such repairs have been carried out by the current service provider. Full details of the time, location, trade and other patterns of demand can be provided to interested parties.

The requirement is to respond to emergency repair requests, with attendance within a target time of 2 hours, to make safe and carry out urgent works. Referrals are made by a third-party call handling provider. There will be no guarantee of follow-on works or other services. At this stage we envisage a maximum contract term of 2 years in the first instance, commencing 1 April 2026.

The service requirement is between 5pm and 9am Monday to Friday, and all day at weekends and bank holidays, with cover also on ad hoc additional days by arrangement

Total value (estimated)

- £200,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- 2 years

Main procurement category

Services

CPV classifications

- 70331000 - Residential property services

Contract locations

- UKE4 - West Yorkshire

Participation

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

6 February 2026, 5:00pm

Tender submission deadline

21 February 2026, 5:00pm

Submission address and any special instructions

<https://www.connecthousing.org.uk/tenders/>

Tenders may be submitted electronically

Yes

Award criteria

The award will be based on a balanced price and quality assessment, with quality assessed against alignment with Connect Housing's Values and service model. Full details available on application.

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

<https://www.connecthousing.org.uk/tenders/>

Contracting authority

CONNECT HOUSING ASSOCIATION LIMITED

- Companies House: IP17445R
- Public Procurement Organisation Number: PCPJ-6287-MVVL

21 Bond Street

Dewsbury

WF13 1AX

United Kingdom

Telephone: 03005000600

Email: contracting@connecthousing.org.uk

Website: <http://www.connecthousing.org.uk>

Region: UKE44 - Calderdale and Kirklees

Organisation type: Public authority - sub-central government