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Planning

RFI for Wales Video Wall Support

BBC (British Broadcasting Corporation)

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-008177

Procurement identifier (OCID): ocds-h6vhtk-04ea0d

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Scope

Reference

2025 13 FN Wales Video Wall RFI

Description

The BBC offices in Central Square, Cardiff were opened in 2020. It is an affordable, highly cost effective, flexible, and fit for purpose environment designed to sustain and grow creative success through the delivery of high quality, greatly valued, distinctive content across all platforms. Central Square is a building that enables the BBC to realise benefits for Welsh and UK audiences, meeting the needs of the BBC and its partners in Wales, and complementing the long-term production, property, and productivity strategies across the UK. Within the building there are two videowalls, one used for marketing, public engagement, and production activity – this is located in the Atrium. The second is located within the main news studio and provides the complete furniture for the news programmes. The Atrium is made up of Unilumin cabinets, whilst the news studio is Samsung. This RFI seeks review of the marketplace for Video Wall support. In summary the requirements are: 1) Annual Service of all equipment, including PAT testing and certification. 2) Annual Core System Health Check to include any LED maintenance. 3)

Annual Mechanical Inspection and certification of load-bearing components as per PUWER/LOLER. 4) Annual servicing is usually carried out between the hours of 23:00 and 04:45. 5) Allowance for Call-Outs annually, to fix faults. The equipment covered by the RFI can be split into the two distinct areas of Central Square Atrium Video Wall and Central Square News Studio Video Wall. Please see the RFI documentation for further details of the specification and how to respond to this RFI.

Contract dates (estimated)

- 21 October 2025 to 20 October 2026
- 1 year

Main procurement category

Services

CPV classifications

- 50340000 - Repair and maintenance services of audio-visual and optical equipment

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

2 April 2025

Engagement process description

RFI response deadline 02/04/25 12:00 noon UK time.

In order to take part in this RFI, please take the following steps:

1 - Register your company on the Jaggaer eSourcing portal (this is only required once):

1.1 Go to <https://bbc.bravosolution.co.uk>

1.2 - Click the link on the login page to register.

1.3 Accept the terms and conditions and click 'Continue'.

1.4 - Enter your correct business and user details.

1.5 - Note the username you chose and click 'Save' when complete.

1.6 - You will shortly receive an email with your temporary password.

2 - Express an interest in the RFI:

2.1 - Login to the portal with the username/password.

2.2 - Click the 'PQQs Open to all Suppliers' link.

2.3 - Click on the relevant PQQ to access the content.

2.4 - Click the 'Express Interest' button at the top of the page. This will move the PQQ into your 'My PQQs page. (This is a secure area reserved for your projects only).

2.5 - You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ Details' box.

3. Responding to the tender:

3.1 - Click 'My Response' under PQQ Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining).

3.2 - All RFI documentation can be found within the eTendering portal.

3.3 - Note the deadline for completion, and then follow the onscreen instructions to

complete the PQQ.

3.4 You must then submit your reply using the 'Submit Response' button at the top of the page. If you require any further assistance, please consult the online help, or contact the Jaggaer eSourcing help desk.

* * All questions relating to this RFI should be submitted via the BBC's eSourcing portal at <https://bbc.bravosolution.co.uk> * *

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

BBC (British Broadcasting Corporation)

- Public Procurement Organisation Number: PJRB-3233-GTQL

Broadcasting House, Portland Place

London

W1A 1AA

United Kingdom

Contact name: Felicity Norris

Email: no_reply@bbc.co.uk

Website: <http://www.bbc.co.uk/supplying/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government