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Contract

Dartford & Hindhead HATMS Tunnel Systems

National Highways

F03: Contract award notice

Notice identifier: 2025/S 000-008140

Procurement identifier (OCID): ocds-h6vhtk-04e9fc

Published 6 March 2025, 9:20am

Section I: Contracting authority

I.1) Name and addresses

National Highways

Bridge House, Walnut Tree Close

Guilford

GU1 4LZ

Email

Ruth.Atherton@nationalhighways.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://nationalhighways.co.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dartford & Hindhead HATMS Tunnel Systems

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

National Highways has an ongoing requirement for critical services related to the Dartford Crossing and Hindhead HATMS tunnel systems. This is to ensure the continuation of essential services amidst ongoing uncertainties and the development of a comprehensive exit strategy. All HATMS services must remain operational until replaced by CHARM and a new tunnels solution is procured. The focus is to maintain system availability and reliability, only implementing necessary hardware or software refreshes for maintainability.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,286,750.66

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

HATMS Subsystems and software support across all ROCs & Hindhead and Dartford tunnels. (Dartford HATMS, Hindhead MIDAS SubSystem, East HATMS and Sub systems, South East HATMS SubSystems)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to restricted procedure
- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

National Highways is relying on Regulation 32(2)(b)(ii) of the Public Contracts Regulations 2015 to justify the use of the negotiated procedure without prior publication for the following reasons:

The contract will provide the necessary time to resolve ongoing intellectual property (IPR) issues with one of the incumbent suppliers. In addition, critical services such as HE Traffic Camera Website (HETC), System Protocol Interface for Windows CE (SPICE), and Automatic Camera Test Tool (ACT) will continue under these contracts until suitable replacements are in place.

HETC is especially important, as the ADTS project is still in its early stages, with no proof of concept or supplier tendered. HETC remains a crucial backup system during DYNAC incidents in CHARM regions. Similarly, SPICE and ACT are essential services that will be maintained until the exit strategy is fully developed and implemented.

If these critical national infrastructure services are not continued, major disruptions will occur in the Southeast and East regions, including Dartford and Hindhead tunnels. This will pose significant safety risks and reputational damage to National Highways. Failure to retain these services may result in the closure of critical national infrastructure assets due to an inability to operate them safely and effectively, potentially jeopardising National Highways' licence to operate.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Dartford & Hindhead HATMS Tunnel Systems

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Costain Integrated Technology Solutions Ltd

London

EC3A 8BE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,286,750.66

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom