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Planning

WCBC Corporate Telephony Solution

Wrexham County Borough Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008137

Procurement identifier (OCID): ocids-h6vhtk-06123d

Published 29 January 2026, 3:21pm

Scope

Reference

Proc-25-137

Description

Renew contract for corporate telephony solution. WCBC require a telephony facility to communicate and interact with the public, staff and external organisation's.

Total value (estimated)

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 November 2026 to 31 October 2031
- Possible extension to 31 October 2033
- 7 years

Description of possible extension:

To be determined, up to 2 years.

Main procurement category

Services

CPV classifications

- 64200000 - Telecommunications services

Contract locations

- UKL23 - Flintshire and Wrexham

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

20 February 2026

Enquiry deadline

16 March 2026, 12:00pm

Tender submission deadline

23 March 2026, 12:00pm

Submission address and any special instructions

<https://etenderwales.ukp.app.jaggaer.com/home.html>

Etender Wales

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

20 April 2026

Procedure

Procedure type

Open procedure

Contracting authority

Wrexham County Borough Council

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

LL11 1AR

United Kingdom

Email: Procurement@wrexham.gov.uk

Website: <https://www.wrexham.gov.uk/>

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales