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Tender

## **People's Voice Service including Healthwatch Kent**

Kent County Council

NHS Kent and Medway Clinical Commissioning Group

F02: Contract notice

Notice identifier: 2022/S 000-008124

Procurement identifier (OCID): ocids-h6vhtk-032656

Published 25 March 2022, 11:39am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

Invicta House

Maidstone

ME14 1XX

#### **Contact**

Ms Anna Gouldstone

#### **Email**

[Anna.Gouldstone@kent.gov.uk](mailto:Anna.Gouldstone@kent.gov.uk)

#### **Telephone**

+44 3000415334

#### **Country**

United Kingdom

**NUTS code**

UKJ4 - Kent

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.1) Name and addresses**

NHS Kent and Medway Clinical Commissioning Group

Chatham

**Email**

[kmccg.kentandmedway@nhs.net](mailto:kmccg.kentandmedway@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKJ4 - Kent

**Internet address(es)**

Main address

[www.kentandmedwayccg.nhs.uk](http://www.kentandmedwayccg.nhs.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.kentbusinessportal.org.uk](http://www.kentbusinessportal.org.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.kentbusinessportal.org.uk](http://www.kentbusinessportal.org.uk)

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

People's Voice Service including Healthwatch Kent

Reference number

SC220120

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Kent County Council are looking to commission a People's Voice Service including Healthwatch Kent. The aim of this service is to promote and empower Kent citizens to have a voice in influencing, developing and shaping health and care services across Kent and to provide information and advice as appropriate (in collaboration with other services) and through a variety of methods.

The Contract will commence on 1st October 2022 and will run for a period of 3 years (expiring 30th September 2025), with the option for two extensions of up to one year each at the discretion of the Council, unless terminated in accordance with the published Conditions of Contract.

The Council is running this procurement under the Light Touch Regime (LTR), a specific set of rules for health and social care contracts set out in the Public Contract Regulations (2015), adapting the Open procedure as proportionate to the requirement.

Further information can be found within the Invitation to Tender Documents.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,761,295

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Tender documents must be submitted via the Kent Business Portal by 12 noon on the 20th April 2022.

Key Dates

Event Anticipated Date

Procurement go-live 25th March 2022

Procurement close 25th April 2022

Tender evaluation 26th April 2022 – 6th May 2022

Contract award governance 18th May 2022

Issue contract award letters 25th May 2022

Service commencement 1st October 2022

Questions and Communication

Please direct all questions and communication through the Kent Business Portal via the Messages facility.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,761,295

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2022

End date

30 September 2027

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 April 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

25 April 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council

Maidstone

Country

United Kingdom