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Tender

People's Voice Service including Healthwatch Kent

Kent County Council
NHS Kent and Medway Clinical Commissioning Group

F02: Contract notice

Notice identifier: 2022/S 000-008124

Procurement identifier (OCID): ocids-h6vhtk-032656

Published 25 March 2022, 11:39am

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

Invicta House

Maidstone

ME14 1XX

Contact

Ms Anna Gouldstone

Email

Anna.Gouldstone@kent.gov.uk

Telephone

+44 3000415334

Country

United Kingdom

NUTS code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.1) Name and addresses

NHS Kent and Medway Clinical Commissioning Group

Chatham

Email

kmccg.kentandmedway@nhs.net

Country

United Kingdom

NUTS code

UKJ4 - Kent

Internet address(es)

Main address

www.kentandmedwayccg.nhs.uk

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.kentbusinessportal.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.kentbusinessportal.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

People's Voice Service including Healthwatch Kent

Reference number

SC220120

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Kent County Council are looking to commission a People's Voice Service including Healthwatch Kent. The aim of this service is to promote and empower Kent citizens to have a voice in influencing, developing and shaping health and care services across Kent and to provide information and advice as appropriate (in collaboration with other services) and through a variety of methods.

The Contract will commence on 1st October 2022 and will run for a period of 3 years (expiring 30th September 2025), with the option for two extensions of up to one year each at the discretion of the Council, unless terminated in accordance with the published Conditions of Contract.

The Council is running this procurement under the Light Touch Regime (LTR), a specific set of rules for health and social care contracts set out in the Public Contract Regulations (2015), adapting the Open procedure as proportionate to the requirement.

Further information can be found within the Invitation to Tender Documents.

II.1.5) Estimated total value

Value excluding VAT: £3,761,295

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Tender documents must be submitted via the Kent Business Portal by 12 noon on the 20th April 2022.

Key Dates

Event Anticipated Date

Procurement go-live 25th March 2022

Procurement close 25th April 2022

Tender evaluation 26th April 2022 – 6th May 2022

Contract award governance 18th May 2022

Issue contract award letters 25th May 2022

Service commencement 1st October 2022

Questions and Communication

Please direct all questions and communication through the Kent Business Portal via the Messages facility.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,761,295

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2022

End date

30 September 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 April 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

25 April 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

Maidstone

Country

United Kingdom