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Contract

## **TC718 - Microsoft Licences**

Manchester City Council

F03: Contract award notice

Notice identifier: 2022/S 000-008119

Procurement identifier (OCID): ocds-h6vhtk-02fa30

Published 25 March 2022, 11:26am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Manchester City Council

Level 5, Town Hall Extension

Manchester

M60 2LA

#### **Contact**

Ms Samantha Wilson

#### **Email**

[samantha.wilson@manchester.gov.uk](mailto:samantha.wilson@manchester.gov.uk)

#### **Telephone**

+44 1612344368

#### **Fax**

+44 1612747343

**Country**

United Kingdom

**NUTS code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.manchester.gov.uk>

Buyer's address

<http://www.manchester.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

TC718 - Microsoft Licences

Reference number

DN580339

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Microsoft Licence and Support Contract:

The Council currently has approximately 7300 staff located over 250 locations, with a mixed

estate of approximately 10,000 hardware devices split between laptops, desktops, tablets

and mobile phones. In addition, there are approximately 300 users (and an associated

quantity of endpoints) who qualify for Academic pricing. There are around 300 applications

in use, a large proportion of which can be accessed through a Citrix Virtual Desktop

Infrastructure. Much of the Council's IT estate is underpinned by Microsoft technology. As

examples: use of Microsoft Office is still prevalent to support a number of dependent

applications and processes (including Microsoft Access). Windows Server, SQL, Windows

client OS, Active Directory and Remote Desktop Services continue to play a critical role in

the delivery of services.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £6,225,346

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

#### **II.2.4) Description of the procurement**

Microsoft Licence and Support Contract further details are set out in the procurement documents.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 20

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The Council is used the e-business portal known as the Chest. Applicants needed to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk). Applicants needed to electronically submit their completed tender documents, including online questionnaire, via

the on-line portal by 11am on Wednesday 05 January 2022 as referred to in IV.2.2

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-029377](#)

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## **Section V. Award of contract**

### **Contract No**

TC718

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Trustmarque Solutions Ltd

London

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £6,225,346

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Council is used the e-business portal known as the Chest. Applicants needed to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk) . Once registered, applicants were emailed a log-in and password which will allow them to gain access to the documentation relating to this opportunity. Applicants needed to electronically submit their completed tender documents, including online questionnaire, via the on-line portal by 11am on Wednesday 05 January 2022 as referred to in IV.2.2. Any clarification queries needed to be submitted via the Chest website by the date referred to in the tender documentation.

The contract will be for 3 years, the contract is expected to commence 01 April 2022.

The successful supplier will be required to actively participate in the economic and social regeneration of the locality of, and surroundings of, the place of delivery of the contract. Therefore, selection and award criteria, specification requirements and contract performance conditions may relate in particular to social and environmental

considerations as relevant to the subject matter of this project.

The Council reserves the right not to award the contract, as a result of this Contract Notice. The Council shall not be liable for any costs or expenses incurred by any organisation in responding to this notice or in tendering for the proposed contract.

All submissions must be in English, with any clarifications or discussions conducted in English. Tenders and supporting documents must be priced in pounds sterling and all payments under the proposed contract will be made in pounds sterling

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Manchester City Council

Manchester

Country

United Kingdom

##### **VI.4.2) Body responsible for mediation procedures**

Manchester City Council

Manchester

Country

United Kingdom

##### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Council incorporated a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers prior to entering into the contract. If an appeal regarding the award of a contract has not been successfully resolved, the Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).