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Contract

QUB/2095/21 - Contract for the Provision of Cleaning Services

Queen's University Belfast

F03: Contract award notice

Notice identifier: 2022/S 000-008101

Procurement identifier (OCID): ocids-h6vhtk-02b8b0

Published 25 March 2022, 10:22am

Section I: Contracting authority

I.1) Name and addresses

Queen's University Belfast

University Road

Belfast

BT7 1NN

Contact

Dónall Patton

Email

d.patton@qub.ac.uk

Telephone

+44 2890973026

Country

United Kingdom

NUTS code

UKN0 - Northern Ireland

Internet address(es)

Main address

<https://www.qub.ac.uk/>

Buyer's address

<https://www.qub.ac.uk/directorates/FinanceDirectorate/visitors/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

QUB/2095/21 - Contract for the Provision of Cleaning Services

Reference number

QUB/2095/21

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The Cleaning Services to Queen's University, to be delivered under this Contract, were divided into two separate lots as follows:• Lot 1: General Cleaning Services and Ancillary Services• Lot 2: Accommodation Cleaning and Housekeeping ServicesEconomic Operators were invited to tender for Lot 1 and/or Lot 2. Lots were evaluated independently and Queen's reserved the right to award each Lot separately.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,225,210

II.2) Description

II.2.1) Title

General Cleaning Services and Ancillary Services

Lot No

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 98341130 - Janitorial services

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

Main site or place of performance

Belfast, Northern Ireland

II.2.4) Description of the procurement

This contract is for cleaning services and specific ancillary services to Queen's buildings and external areas at the University's sites.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 30%

Cost criterion - Name: Price / Weighting: 70%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Accommodation Cleaning and Housekeeping Services

Lot No

2

II.2.2) Additional CPV code(s)

- 90911100 - Accommodation cleaning services

II.2.3) Place of performance

NUTS codes

- UKN06 - Belfast

Main site or place of performance

Belfast, Northern Ireland

II.2.4) Description of the procurement

Queen's Accommodation provides rented accommodation to students during term time. Most students arrive mid-September and leave in the first two weeks of June. Over the summer months (June-September), the nature of the business changes. Student accommodation is let to study groups and conference delegates etc. There may be up to 1000 rooms available for hire during summer business across Queen's Accommodation. The number of bedrooms used will fluctuate with demand and business need. Regular Housekeeping Service (Year-Round) Queen's Accommodation has a requirement for a Contractor to provide a 7 day a week and year-round housekeeping and cleaning service (except for the 8 Public holidays), at the following locations:- • Elms BT1 – College Avenue • Elms BT2 – McClintock Street The Contractor will be required to clean all the public areas daily – entrance halls, all corridors, lifts, stairwells, public toilets, laundry, social space, computer room, meeting rooms, quiet rooms and offices. The Contractor will also deep clean and sign off all rooms prior to check in arrivals and deep clean all rooms/apartments after the checking out of students. December/January Period A limited number of additional staff may be required at Elms BT1 and Elms BT2, to assist with the student change-over in December/January each year at the end of the first academic semester. A deep clean of bedrooms/kitchens is required after student departures in readiness for new arrivals. Numbers and dates will vary each year and will be agreed in advance. Summer Period (Generally June to September inclusive) From the summer of 2022, there is a further additional requirement, over and above the regular housekeeping and cleaning service, to facilitate the change in business to cater for study groups and conference delegates lettings etc., at the following locations: • Elms BT1 – College Avenue • Elms BT 2 – McClintock Street • Elms Village BT9 – Malone Road The Contractor will provide a "hotel style" daily room cleaning service including bed-making to study groups/conference delegates guests. The Contractor will also deep clean and sign off all applicable rooms following the end of the academic year, ready for check in arrivals. The extent of the additional Housekeeping Services required in December/January and the

Summer Period, will be in line with demand and business need. The Contractor will be expected to show flexibility in this regard.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 30%

Cost criterion - Name: Price / Weighting: 70%

II.2.11) Information about options

Options: Yes

Description of options

Contract is for 3 years initially, with options to extend by up to a further 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-012607](#)

Section V. Award of contract

Contract No

QUB/2095/21

Lot No

1

Title

General Cleaning Services and Ancillary Services

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Contract No

QUB/2095/21

Lot No

2

Title

Accommodation Cleaning and Housekeeping Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 March 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vector Workplace and Facilities Management Limited/Aramark

Hamilton Shipping Building, Princes Dock, 14 Clarendon Rd

Belfast

BT1 3BG

Email

taylor-ray@aramark.ie

Telephone

+44 1252529000

Country

United Kingdom

NUTS code

- UKN06 - Belfast

National registration number

315777

Internet address

<https://northerneurope.aramark.com/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,225,210

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Queen's University Belfast

University Road

Belfast

BT7 1NN

Email

procurement@qub.ac.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

This authority incorporated a standstill period at the point information on the award of the contract was communicated to Tenderers. That notification provided full information on the award decision. The standstill period, which was for a minimum of 10 calendar days, provided time for unsuccessful tenderers to challenge the award decision before the contract was entered into.