

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008094-2022>

Tender

All Age Carer Wellbeing and Support Service

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-008094

Procurement identifier (OCID): ocds-h6vhtk-032638

Published 25 March 2022, 9:45am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Contact

Heather Boyd

Email

heatherboyd@warwickshire.gov.uk

Telephone

+44 1926412430

Country

United Kingdom

NUTS code

UKG13 - Warwickshire

Internet address(es)

Main address

<https://www.warwickshire.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.csw-jets.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.csw-jets.co.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

All Age Carer Wellbeing and Support Service

Reference number

13373

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council (the Council) is seeking to commission an all age carers wellbeing and support service. The service will provide an All Age Carer Wellbeing and Support Service for all carers, irrespective of age, to access the level of support needed in a timely and efficient manner. The service will focus on empowering carers to enable them to balance their caring role with a life outside of caring, whilst maintaining and promoting their health and wellbeing. This service is required to provide support in line with the Care Act 2014 and the Children's and Families Act 2014.

The Service will comprise of 3 elements of support which has been divided into separate Lots, providers can bid for one or more of the following Lots:

Lot 1 - Universal Service - single point of contact, information and advice, facilitated self-support, community and general support, peer support, groups and activities.

Targeted Support which will include 2 Lots

Lot 2 - Adult Carers wellbeing support - Statutory assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group activities.

Lot 3 - Young Carer wellbeing support - assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group and activities.

II.1.5) Estimated total value

Value excluding VAT: £6,100,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 - Universal Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the County boundaries of Warwickshire

II.2.4) Description of the procurement

An open procedure to commission Lot 1 - Universal Service - single point of contact, information and advice, facilitated self-support, community and general support, peer support, groups and activities.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers.

II.2.6) Estimated value

Value excluding VAT: £2,000,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 October 2022

End date

30 September 2032

II.2.14) Additional information

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

II.2) Description

II.2.1) Title

Lot 2 - Adult Carers wellbeing support - Statutory assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group activities.

Lot No

2

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the County boundaries of Warwickshire

II.2.4) Description of the procurement

An open procurement to commission Lot 2 - Adult Carers wellbeing support - Statutory assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group activities.

II.2.6) Estimated value

Value excluding VAT: £2,600,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 October 2022

End date

30 September 2032

II.2.14) Additional information

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers.

II.2) Description

II.2.1) Title

Lot 3 - Young Carer wellbeing support

Lot No

3

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the County boundaries of Warwickshire

II.2.4) Description of the procurement

An open procedure to commission Lot 3 - Young Carer wellbeing support - assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group and activities.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers.

II.2.6) Estimated value

Value excluding VAT: £1,500,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 October 2022

End date

30 September 2032

II.2.14) Additional information

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As detailed in the tender documentation.

The Council will undertake its financial assessment of the tendering organisation (and if considered necessary by the Council, any partners within a consortium bid) based on

its own evaluation of the tenderers' most recent 2 years accounts (or if 2 years accounts are not available, equivalent evidence which confirms financial viability). The accounts are not available, equivalent evidence which confirms financial viability). The assessment of accounts will be supported by an independent credit reference report from Credit Safe where this is available. The Council may also impose a bond or performance guarantee on the successful tenderer. Minimum level(s) of standards

possibly required:

Evidence as stated in the tender documentation.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ukxi/2015/102/contents/made>

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 May 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Warwickshire County Council will be using its e-tendering system (CSW-JETS) for the administration of this procurement process. Providers must register with the system to be able to express an interest and download documents. The web address

for CSW-JETS is: www.csw-jets.co.uk (<https://www.csw-jets.co.uk>) (<https://www.csw-jets.co.uk> (<https://www.csw-jets.co.uk>)) Registration and use of CSW-JETS is free. All

correspondence or clarifications relating to this procurement must be via the CSW-JETS correspondence function. If you are having trouble registering with CSW-JETS please email us at: procurement@warwickshire.gov.uk Providers must register

on CSW-JETS and express an interest in this project in order to download tender documents and be able to correspond with us about this procurement.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing

demands placed on the Council by its customers.

VI.4) Procedures for review

VI.4.1) Review body

High Court for England and Wales

London

Country

United Kingdom

