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Tender

## **All Age Carer Wellbeing and Support Service**

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-008094

Procurement identifier (OCID): ocids-h6vhtk-032638

Published 25 March 2022, 9:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

#### **Contact**

Heather Boyd

#### **Email**

[heatherboyd@warwickshire.gov.uk](mailto:heatherboyd@warwickshire.gov.uk)

#### **Telephone**

+44 1926412430

#### **Country**

United Kingdom

**NUTS code**

UKG13 - Warwickshire

**Internet address(es)**

Main address

<https://www.warwickshire.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.csw-jets.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.csw-jets.co.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

All Age Carer Wellbeing and Support Service

Reference number

13373

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Warwickshire County Council (the Council) is seeking to commission an all age carers wellbeing and support service. The service will provide an All Age Carer Wellbeing and Support Service for all carers, irrespective of age, to access the level of support needed in a timely and efficient manner. The service will focus on empowering carers to enable them to balance their caring role with a life outside of caring, whilst maintaining and promoting their health and wellbeing. This service is required to provide support in line with the Care Act 2014 and the Children's and Families Act 2014.

The Service will comprise of 3 elements of support which has been divided into separate Lots, providers can bid for one or more of the following Lots:

Lot 1 - Universal Service - single point of contact, information and advice, facilitated self-support, community and general support, peer support, groups and activities.

Targeted Support which will include 2 Lots

Lot 2 - Adult Carers wellbeing support - Statutory assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group activities.

Lot 3 - Young Carer wellbeing support - assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group and activities.

### **II.1.5) Estimated total value**

Value excluding VAT: £6,100,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - Universal Service

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312310 - Guidance services

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the County boundaries of Warwickshire

### **II.2.4) Description of the procurement**

An open procedure to commission Lot 1 - Universal Service - single point of contact, information and advice, facilitated self-support, community and general support, peer support, groups and activities.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers.

### **II.2.6) Estimated value**

Value excluding VAT: £2,000,000

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 October 2022

End date

30 September 2032

### **II.2.14) Additional information**

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Adult Carers wellbeing support - Statutory assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group activities.

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312310 - Guidance services

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the County boundaries of Warwickshire

### **II.2.4) Description of the procurement**

An open procurement to commission Lot 2 - Adult Carers wellbeing support - Statutory assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group activities.

#### **II.2.6) Estimated value**

Value excluding VAT: £2,600,000

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 October 2022

End date

30 September 2032

#### **II.2.14) Additional information**

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers.

### **II.2) Description**

#### **II.2.1) Title**

Lot 3 - Young Carer wellbeing support

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85312310 - Guidance services

#### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the County boundaries of Warwickshire

#### **II.2.4) Description of the procurement**

An open procedure to commission Lot 3 - Young Carer wellbeing support - assessment, support planning, contingency planning, replacement care, emotional support, referral to partner agencies, review, group and activities.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers.

#### **II.2.6) Estimated value**

Value excluding VAT: £1,500,000

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 October 2022

End date

30 September 2032

#### **II.2.14) Additional information**

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

As detailed in the tender documentation.

The Council will undertake its financial assessment of the tendering organisation (and if considered necessary by the Council, any partners within a consortium bid) based on

its own evaluation of the tenderers' most recent 2 years accounts (or if 2 years accounts are not available, equivalent evidence which confirms financial viability). The accounts are not available, equivalent evidence which confirms financial viability). The assessment of accounts will be supported by an independent credit reference report from Credit Safe where this is available. The Council may also impose a bond or performance guarantee on the successful tenderer. Minimum level(s) of standards

possibly required:

Evidence as stated in the tender documentation.



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at:

<https://www.legislation.gov.uk/ukxi/2015/102/contents/made>

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 May 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Warwickshire County Council will be using its e-tendering system (CSW-JETS) for the administration of this procurement process. Providers must register with the system to be able to express an interest and download documents. The web address

for CSW-JETS is: [www.csw-jets.co.uk](http://www.csw-jets.co.uk) (<https://www.csw-jets.co.uk>) (<https://www.csw-jets.co.uk> (<https://www.csw-jets.co.uk>)) Registration and use of CSW-JETS is free. All

correspondence or clarifications relating to this procurement must be via the CSW-JETS correspondence function. If you are having trouble registering with CSW-JETS please email us at: [procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk) Providers must register

on CSW-JETS and express an interest in this project in order to download tender documents and be able to correspond with us about this procurement.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing

demands placed on the Council by its customers.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court for England and Wales

London

Country

United Kingdom

