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Contract

Independent Advocacy Service for Adults

Inverclyde Council

F03: Contract award notice

Notice identifier: 2025/S 000-008076

Procurement identifier (OCID): ocids-h6vhtk-04b350

Published 5 March 2025, 3:10pm

Section I: Contracting authority

I.1) Name and addresses

Inverclyde Council

Procurement, Municipal Buildings, Clyde Square

Greenock

PA15 1LX

Contact

Procurement Team

Email

procurement@inverclyde.gov.uk

Telephone

+44 1475712634

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.inverclyde.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00168

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Advocacy Service for Adults

Reference number

CP0575/HSCP

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This tender is for an Independent Advocacy Service for Adults.

Inverclyde Council, operating as a Health and Social Care Partnership in conjunction with NHS Greater

Glasgow & Clyde, require to commission Independent Advocacy Services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £387,297

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

II.2.4) Description of the procurement

This tender is for an Independent Advocacy Service for Adults.

Inverclyde Council, operating as a Health and Social Care Partnership in conjunction with NHS Greater

Glasgow & Clyde, require to commission Independent Advocacy Services

II.2.5) Award criteria

Quality criterion - Name: Outcomes - Question One / Weighting: 6.00%

Quality criterion - Name: Outcomes - Question Two / Weighting: 4.00%

Quality criterion - Name: Outcomes - Question Three / Weighting: 8.00%

Quality criterion - Name: Outcomes - Question Four / Weighting: 4.00%

Quality criterion - Name: Management & Reporting / Weighting: 4.00%

Quality criterion - Name: Project Viability - Question One / Weighting: 4.00%

Quality criterion - Name: Project Viability - Question Two / Weighting: 4.00

Quality criterion - Name: Fair Work First / Weighting: 3.00%

Quality criterion - Name: Social Value Outcome Menu / Weighting: 2.00%

Quality criterion - Name: Social Value Supporting Methodology / Weighting: 1.00%

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-035485](#)

Section V. Award of contract

Contract No

CP0575/HSCP

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 January 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VoiceAbility Advocacy

Mount Pleasant House, Huntington Road

Cambridge

CB3 0RN

Telephone

+44 8445

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £387,297

Section VI. Complementary information

VI.3) Additional information

Economic Operators may be excluded from the competition if they are in any of the situations referred to in regulation 8 and 9 of the

Procurement (Scotland) Regulations 2016.

INSURANCE (ESPD 4B):

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commence of any subsequently awarded contract,

the types and levels of insurance indicated below:

Employers Liability Insurance - 5M GBP

Public Liability Insurance - 5M GBP each and every claim with no inner limit of abuse claims.

Professional Risk Indemnity - 2M GBP

Contractors Data Protection/Cyber Risk Insurance - 250K GBP each and every claim..

ESPD 4C SUBCONTRACTORS

Bidders will be required to confirm whether they intend to subcontract and, if so, for what proportion of the contract.

ESPD 4D QUALITY MANAGEMENT PROCEDURES

The bidder must hold a UKAS (or equivalent) accredited independent third party certificate of compliance in accordance with BS EN ISO 9001 (or equivalent)

OR

hold the information contained in the buyer attachment area in PCS-T (file name "Contract Notice Additional Information")

HEALTH & SAFETY

The bidder must hold a UKAS (or equivalent), accredited independent third party certificate of compliance in accordance with BS OHSAS 18001 (or equivalent) or have, within the last 12 months, successfully met the assessment requirements of a construction-related scheme in registered membership of the Safety Schemes in Procurement (SSIP) forum

OR

hold the information contained in the buyer attachment area in PCS-T (file name "Evaluation of ESPD Contract Notice Additional Information") ESPD Health & Safety.

TECHNICAL ENVELOPE 2.4 PART A: COMPLAINTS PROCEDURE

The bidder must comply with Inverclyde Council's Complaints Handling Procedure.

TECHNICAL ENVELOPE 2.5 PART A: DATA PROTECTION, DATA RETENTION AND SECURE DESTRUCTION

The bidder must demonstrate appropriate compliance with the Data Protection Laws for Data Protection, Data Retention and Secure Destruction by providing a copy of their Policy/Policies

It will also be a condition of contract that Tenderers comply with the Terms & Conditions of Contract, Specification, Contract Information for Tenderers and Evaluation and Award Criteria documents and enter into a Data Sharing Agreement with Inverclyde Council.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 27649.

(SC Ref:792444)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court Greenock

Sheriff Court House, 1 Nelson Street

Greenock

PA15 1TR

Country

United Kingdom