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Contract

Automation of Regional Control (SCADA) - RFP

THAMES WATER UTILITIES LIMITED

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-008044

Procurement identifier (OCID): ocds-h6vhtk-04178e

Published 13 March 2024, 2:11pm

Section I: Contracting entity

I.1) Name and addresses

THAMES WATER UTILITIES LIMITED

Reading

RG18DB

Contact

Thames Water

Email

procurement.support.centre@thameswater.co.uk

Country

United Kingdom

Region code

UKJ11 - Berkshire

Companies House

02366661

Internet address(es)

Main address

<https://www.thameswater.co.uk/>

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Automation of Regional Control (SCADA) - RFP

Reference number

FA2097

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Thames Water (TW) are seeking a qualified vendor aiming to automate & optimise specific aspects of our Regional SCADA system. Currently, a considerable portion of TW operation relies on manual management by a control room. The primary objective is to conduct a Proof of Concept (POC) for either the Lower Hall B & Woodford hydraulic systems or the entire TW Ring Main.

This will allow the control to be optimised, ensuring continued supply of wholesome water, whilst taking into consideration operating strategies to reduce leakage and energy use. It will also remove the risk of any human error.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

- UKJ - South East (England)

Main site or place of performance

Whole of Thames Water Region

II.2.4) Description of the procurement

The vendor shall provide the following services:

Detailed Design: Conduct a thorough assessment of how the product will be integrated within existing Thames Water Infrastructure to meet both operational and maintenance needs to optimise two hydraulic areas.

Develop, Test & Deploy: Deliver a centralised automation solution that addresses our specific requirements, full testing in advance of deployment into production.

Commission & Optimise: Full testing within the production environment to ensure the solution is fit for purpose and enables continued operation whilst generating optimal benefit.

User Training: Provide comprehensive training sessions for our staff to ensure proper utilisation of the software features.

Ongoing Support: Offer 24/7 technical support and maintenance services post-implementation, including regular updates and bug fixes.

II.2.11) Information about options

Options: Yes

Description of options

TWUL envisages that the contract will be awarded for an initial term of 4 years with options to extend up to a maximum duration of 3 years.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033374](#)

Section V. Award of contract

Contract No

Automation of Regional Control (SCADA)

Title

FA2097

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

Following a review of this tender exercise, we have concluded that insufficient information about the opportunity and requirements were made available, limiting the effectiveness of the competition. Accordingly we have taken the decision not to proceed with this procurement.

Please note that we intend to re-commence a new procurement process for these services, details of which will be advertised on Find A Tender shortly.

Thank you for your interest in this procurement.

VI.4) Procedures for review

VI.4.1) Review body

Thames Water Utilities Limited

Reading

Country

United Kingdom