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Contract

Digital Life Story Platform

Stockton on Tees Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008025

Procurement identifier (OCID): ocds-h6vhtk-0611fd

Published 29 January 2026, 12:55pm

Scope

Reference

OPEN2026172

Description

The Virtual Memory Box life story platform is a secure co-produced digital platform designed to enhance life story work for children and young people in our care. This is a fully interactive system that empowers children to curate their own memories.

Life story work is a statutory requirement and a critical component in supporting identity formation and emotional well-being for children in care.

Traditional approaches to life story work include a physical memory box which is vulnerable to loss or damage, particularly when children experience changes in their home or care arrangements.

Childrens services alongside representatives from digital services team, ICT and procurement, completed an initial scoping exercise to explore the different platforms

available. Three initial platforms were identified and approached for demonstrations. Only two providers responded and Virtual Memory Box was the best option due to the ease and security of the system but also because the platform is already used regionally by other Local Authorities and is being rolled out across Regional Adoption Agencies.

Contract 1. Digital Life Story Platform

Supplier

- VIRTUAL MEMORY BOX LIMITED

Contract value

- £28,800 excluding VAT
- £34,560 including VAT

Below the relevant threshold

Date signed

10 December 2025

Contract dates

- 1 January 2026 to 31 December 2028
- 3 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKC1 - Tees Valley and Durham

Procedure

Procedure type

Below threshold - without competition

Supplier

VIRTUAL MEMORY BOX LIMITED

- Companies House: 15014463

Studio 2:17, Northern Design Centre Abbott's Hill, Baltic Business Quarter

Gateshead

NE8 3DF

United Kingdom

Email: christian@virtualmemorybox.org

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Digital Life Story Platform

Contracting authority

Stockton on Tees Borough Council

- Public Procurement Organisation Number: PCVQ-6435-GNMW

Dunedin House, Columbia Drive, Thornaby

Stockton on Tees

TS17 6BJ

United Kingdom

Email: corporateprocurement@stockton.gov.uk

Region: UKC11 - Hartlepool and Stockton-on-Tees

Organisation type: Public authority - sub-central government