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Contract

Infrastructure Management

Dudley Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-008022

Procurement identifier (OCID): ocds-h6vhtk-04e9bf

Published 5 March 2025, 12:00pm

Section I: Contracting authority

I.1) Name and addresses

Dudley Metropolitan Borough Council

Council House, Priory Road

Dudley

DY11HF

Contact

Carole Plant

Email

carole.plant@dudley.gov.uk

Telephone

+44 1384814683

Country

United Kingdom

Region code

UKG36 - Dudley

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.dudley.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Infrastructure Management

Reference number

24124

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Dudley MBC are seeking a suitable supplier to provide on Premise Infrastructure Management the contractor will:

Provide licenses for Infrastructure Management and Security Information And Event Management (SIEM).

Installation and implementation support for all the products provided.

Provide training on provided solution

Provide ongoing support and software updates to ensure security vulnerabilities can be patched

Install and hosted systems

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £85,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Dudley

II.2.4) Description of the procurement

Infrastructure Management Further Competition - using NHS Shared Business Services Framework Digital Workplace Solutions Reference :SBS/19/AB/WAB/9411

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.14) Additional information

Awarded via using NHS Shared Business Services Framework Digital Workplace Solutions Reference :SBS/19/AB/WAB/9411

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Awarded via using NHS Shared Business Services Framework Digital Workplace Solutions Reference :SBS/19/AB/WAB/9411

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 241-590997](#)

Section V. Award of contract

Contract No

24124

Title

Infrastructure Management

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

XMA Limited

Ruddington Lane Wilford

Nottingham

NG11 7EP

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Wilford Industrial Estate

02051703

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £85,000

Total value of the contract/lot: £85,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 80 %

Short description of the part of the contract to be subcontracted

Subcontracted to Manage Engine

Section VI. Complementary information

VI.3) Additional information

Infrastructure Management Further Competition - using NHS Shared Business Services Framework Digital Workplace Solutions Reference :SBS/19/AB/WAB/9411

Contract is for 5 Years with no option to extend

VI.4) Procedures for review

VI.4.1) Review body

High Court Of England and Wales

The Stand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.co.uk>