

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008022-2025>

Contract

## **Infrastructure Management**

Dudley Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-008022

Procurement identifier (OCID): ocds-h6vhtk-04e9bf

Published 5 March 2025, 12:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dudley Metropolitan Borough Council

Council House, Priory Road

Dudley

DY11HF

#### **Contact**

Carole Plant

#### **Email**

[carole.plant@dudley.gov.uk](mailto:carole.plant@dudley.gov.uk)

#### **Telephone**

+44 1384814683

#### **Country**

United Kingdom

**Region code**

UKG36 - Dudley

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.dudley.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Infrastructure Management

Reference number

24124

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Dudley MBC are seeking a suitable supplier to provide on Premise Infrastructure Management the contractor will:

Provide licenses for Infrastructure Management and Security Information And Event Management (SIEM).

Installation and implementation support for all the products provided.

Provide training on provided solution

Provide ongoing support and software updates to ensure security vulnerabilities can be patched

Install and hosted systems

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £85,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services

### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

Dudley

### **II.2.4) Description of the procurement**

Infrastructure Management Further Competition - using NHS Shared Business Services Framework Digital Workplace Solutions Reference :SBS/19/AB/WAB/9411

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

Awarded via using NHS Shared Business Services Framework Digital Workplace Solutions Reference :SBS/19/AB/WAB/9411

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Awarded via using NHS Shared Business Services Framework Digital Workplace Solutions Reference :SBS/19/AB/WAB/9411

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2019/S 241-590997](#)

---

## **Section V. Award of contract**

### **Contract No**

24124

### **Title**

Infrastructure Management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

XMA Limited

Ruddington Lane Wilford

Nottingham

NG11 7EP

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Wilford Industrial Estate

02051703

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £85,000

Total value of the contract/lot: £85,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 80 %

Short description of the part of the contract to be subcontracted

Subcontracted to Manage Engine

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Infrastructure Management Further Competition - using NHS Shared Business Services Framework Digital Workplace Solutions Reference :SBS/19/AB/WAB/9411

Contract is for 5 Years with no option to extend

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court Of England and Wales

The Stand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.co.uk>