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Contract

Community Musculoskeletal (MSK) Services across Merton Borough

NHS South West London Clinical Commissioning Group

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2021/S 000-008013

Procurement identifier (OCID): ocds-h6vhtk-02a6be

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Section I: Contracting authority

I.1) Name and addresses

NHS South West London Clinical Commissioning Group

120 The Broadway

London

SW19 1RH

Contact

Mike Procter

Email

mike.procter@swlondon.nhs.uk

Country

United Kingdom

NUTS code

UKI6 - Outer London – South

Internet address(es)

Main address

<https://swlondonccq.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Musculoskeletal (MSK) Services across Merton Borough

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The aim of the service is to meet the musculoskeletal and joint needs of people and support them to self- manage their condition.

The service should be holistic in its provision and work to improve the person's psychological well being, social functioning and participation in everyday activities and to reduce the likelihood of negative outcomes associated with pain and impaired function arising, such as depression, social isolation and loss of employment.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

Main site or place of performance

London Borough of Merton and neighbouring areas where patient registered with Merton GP practice.

II.2.4) Description of the procurement

Diagnostic MSK Pathway management for

- X-rays;
- MRI;
- Nerve conduction studies;
- Ultrasound for diagnostics;
- Guided injections; and
- Blood tests.

Intervention and Treatment

- Triage, assessment, intervention/treatment and management.
- Gait and foot analysis.
- Acupuncture.
- Pain management.
- Joint and other injections (large and small joints), including for the treatment of bursitis, plantar fasciitis, tenosynovitis tunnel syndromes where appropriate.
- Manual therapy.
- Advice to people on self-management and lifestyle adjustments.
- Exercises, programmes and rehabilitation.
- All investigations needed to facilitate diagnosis.
- Provision of and training in the use of appropriate equipment for people.
- Advice, information, education and training for other healthcare staff including GPs and other professionals and organisations to improve knowledge and ability to support people with their planned MSK and physiotherapy techniques and programmes in order to improve people's functioning and management of their musculoskeletal condition.
- Advice, information, education, training and support for people and their family/carers/friends on understanding and managing their own condition and how to improve their functioning. This will include provision of treatment and self-management plans and written and web based information.

II.2.14) Additional information

This interim contract is for 12 months with a value of circa £1m dependent on patient activity. Rights are reserved to extend this contract by up to a further 12 months, with a potential overall value of £2m (24 months)

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons
- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

Taking account of the unprecedented impact of Covid-19, the normal commissioning process has been disrupted and it is no longer possible, both in terms of timescales and in terms of service continuity risk, to conduct a competitive procurement for these services ahead of a new contract start date on 1st April 2021.

Observing its obligations under the NHS (Procurement Patient Choice and Competition)(No.2) Regulations 2013, NHS SWL CCG has assessed the appropriateness to award an interim contract directly through a non-competitive process to the incumbent provider(s), recognising an immediate need to ensure continuity of essential patient services whilst a full review takes place to agree the future provision of these services.

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2020

V.2.2) Information about tenders

Number of tenders received: 1

V.2.3) Name and address of the contractor

Connect Health Ltd

The Light Box, Quorum Park, Benton Lane

Newcastle upon Tyne

NE12 8EU

Country

United Kingdom

NUTS code

- UKC - North East (England)

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,000,000

Section VI. Complementary information

VI.3) Additional information

Service contract to commence 1st April 2021 for 12 months until 31st March 2022.

Rights are reserved for the contract to be extended up to a further 12 months until potentially 31st March 2023