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Tender

# **NAO Case Management Solution for Financial Audits**

National Audit Office

F02: Contract notice

Notice identifier: 2021/S 000-008006

Procurement identifier (OCID): ocds-h6vhtk-02a6b7

Published 16 April 2021, 9:25am

# **Section I: Contracting authority**

## I.1) Name and addresses

National Audit Office

157-197 Buckingham Palace Road, Victoria, London, United Kingdom

London

SW1W 9SP

#### Contact

NAO Central Procurement Team

#### **Email**

NAO.Procurement@nao.org.uk

#### **Telephone**

+44 2077987699

#### Country

**United Kingdom** 

**NUTS** code

**UKI - LONDON** 

Internet address(es)

Main address

https://www.nao.org.uk/

Buyer's address

https://www.nao.org.uk/

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./7A6FCM8855

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

# I.4) Type of the contracting authority

Other type

Independent Parliamentary Body

# I.5) Main activity

Other activity

Auditing

# **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

NAO Case Management Solution for Financial Audits

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The National Audit Office (NAO) is transforming how it undertakes financial audits. It seeks a strategic partner to develop a flexible case management technology solution to meet the requirements of modern financial auditing. The solution will deliver the NAO's financial audit methodology through dynamic workflow & task management, document & content management, rich internal and external collaboration, with support for data-led audits and comprehensive MI, reporting & analytics. It must integrate closely with other NAO systems, and provide flexibility to respond to changing future requirements. The NAO is recognised globally as an exemplar organisation for public sector audit. This is a unique opportunity to work with us to develop a solution for our requirements that is also likely to be valuable to other external audit organisations.

#### II.1.5) Estimated total value

Value excluding VAT: £8,000,000

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.2) Description

#### II.2.2) Additional CPV code(s)

- 72266000 Software consultancy services
- 72260000 Software-related services
- 72227000 Software integration consultancy services

- 72222300 Information technology services
- 72220000 Systems and technical consultancy services
- 72212219 Miscellaneous networking software development services
- 72200000 Software programming and consultancy services
- 72600000 Computer support and consultancy services
- 48900000 Miscellaneous software package and computer systems
- 48780000 System, storage and content management software package
- 48200000 Networking, Internet and intranet software package
- 48170000 Compliance software package
- 48000000 Software package and information systems
- 72000000 IT services: consulting, software development, Internet and support
- 72416000 Application service providers
- 72230000 Custom software development services
- 48311100 Document management system
- 48311000 Document management software package
- 48100000 Industry specific software package

#### II.2.3) Place of performance

**NUTS** codes

UKI - LONDON

Main site or place of performance

#### LONDON

#### II.2.4) Description of the procurement

The NAO is the UK's independent public spending watchdog. It supports Parliament in holding government to account and helps improve public services through high-quality audits. The NAO is transforming how it undertakes financial audits. It has set out a programme to improve the quality and efficiency NAO audits, and to meet the requirements of the revised ISA (UK) 315 standard. Solution proposals of all types are

welcomed. The best solution to meet the requirements could be based on an existing software product, or configuration of a platform, or a development of separate components. The key steps in the audit workflow are predefined. The path through them is defined by analysis of the audited organisation's financial data, and by the risks identified in each step. The workflow for each audit can therefore change during the process. Through the long-term engagement, the selected partner will operate the solution, and work with the NAO develop it further to meet future requirements.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £8,000,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

144

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

To respond to this opportunity please click here: <a href="https://www.delta-esourcing.com/respond/7A6FCM8855">https://www.delta-esourcing.com/respond/7A6FCM8855</a>

# Section III. Legal, economic, financial and technical information

# III.1) Conditions for participation

## III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

## III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

# Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Competitive dialogue

# IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2020/S 249-622747

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 May 2021

Local time

5:00pm

# IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

25 May 2021

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

**English** 

# **Section VI. Complementary information**

## VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://www.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./7A6FCM8855

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GO Reference: GO-2021415-PRO-18085616

## VI.4) Procedures for review

#### VI.4.1) Review body

The National Audit Office

157 - 197 Buckingham Palace Road, Victoria, London

London

SW1W 9SP

Country

**United Kingdom**