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Tender

NAO Case Management Solution for Financial Audits

National Audit Office

F02: Contract notice

Notice identifier: 2021/S 000-008006

Procurement identifier (OCID): ocds-h6vhtk-02a6b7

Published 16 April 2021, 9:25am

Section I: Contracting authority

I.1) Name and addresses

National Audit Office

157-197 Buckingham Palace Road, Victoria, London, United Kingdom

London

SW1W 9SP

Contact

NAO Central Procurement Team

Email

NAO.Procurement@nao.org.uk

Telephone

+44 2077987699

Country

United Kingdom

NUTS code

UKI - LONDON

Internet address(es)

Main address

<https://www.nao.org.uk/>

Buyer's address

<https://www.nao.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./7A6FCM8855>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Independent Parliamentary Body

I.5) Main activity

Other activity

Auditing

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NAO Case Management Solution for Financial Audits

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The National Audit Office (NAO) is transforming how it undertakes financial audits. It seeks a strategic partner to develop a flexible case management technology solution to meet the requirements of modern financial auditing. The solution will deliver the NAO's financial audit methodology through dynamic workflow & task management, document & content management, rich internal and external collaboration, with support for data-led audits and comprehensive MI, reporting & analytics. It must integrate closely with other NAO systems, and provide flexibility to respond to changing future requirements. The NAO is recognised globally as an exemplar organisation for public sector audit. This is a unique opportunity to work with us to develop a solution for our requirements that is also likely to be valuable to other external audit organisations.

II.1.5) Estimated total value

Value excluding VAT: £8,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72266000 - Software consultancy services

- 72260000 - Software-related services
- 72227000 - Software integration consultancy services
- 72222300 - Information technology services
- 72220000 - Systems and technical consultancy services
- 72212219 - Miscellaneous networking software development services
- 72200000 - Software programming and consultancy services
- 72600000 - Computer support and consultancy services
- 48900000 - Miscellaneous software package and computer systems
- 48780000 - System, storage and content management software package
- 48200000 - Networking, Internet and intranet software package
- 48170000 - Compliance software package
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support
- 72416000 - Application service providers
- 72230000 - Custom software development services
- 48311100 - Document management system
- 48311000 - Document management software package
- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKI - LONDON

Main site or place of performance

LONDON

II.2.4) Description of the procurement

The NAO is the UK's independent public spending watchdog. It supports Parliament in holding government to account and helps improve public services through high-quality audits. The NAO is transforming how it undertakes financial audits. It has set out a programme to improve the quality and efficiency NAO audits, and to meet the requirements of the revised ISA (UK) 315 standard. Solution proposals of all types are welcomed. The best solution to meet the requirements could be based on an existing software product, or configuration of a platform, or a development of separate components. The key steps in the audit workflow are predefined. The path through them is defined by analysis of the audited organisation's financial data, and by the risks identified in each step. The workflow for each audit can therefore change during the process. Through the long-term engagement, the selected partner will operate the solution, and work with the NAO develop it further to meet future requirements.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £8,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

144

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/7A6FCM8855>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 249-622747](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 May 2021

Local time

5:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

25 May 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

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GO Reference: GO-2021415-PRO-18085616

VI.4) Procedures for review

VI.4.1) Review body

The National Audit Office

157 - 197 Buckingham Palace Road, Victoria, London

London

SW1W 9SP

Country

United Kingdom