

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008004-2024>

Award

## **Support and Maintenance contract for the Regional Pharmacy Stock Control System (known as the JAC Pharmacy)**

Business Services Organisation I T S

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-008004

Procurement identifier (OCID): ocids-h6vhtk-044811

Published 13 March 2024, 11:59am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Business Services Organisation I T S

James House 2-4 Cromac Avenue

BELFAST

BT7 2JD

#### **Contact**

Catherine Fegan

#### **Email**

[cathy.fegan@hscni.net](mailto:cathy.fegan@hscni.net)

#### **Telephone**

+44 2895362561

**Country**

United Kingdom

**Region code**

UKN06 - Belfast

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.hscbusiness.hscni.net/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support and Maintenance contract for the Regional Pharmacy Stock Control System (known as the JAC Pharmacy)

Reference number

DAC12211

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Regional Pharmacy Stock Control system (known as JAC Pharmacy) is used across NHSCT, SHSCT and WHSCT trusts in Northern Ireland. and share patient medication information to the NIECR application.

It replaced the PILs system that was developed and supported in-house back in 2011

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £350,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

The Regional Pharmacy Stock Control system (known as JAC Pharmacy) is used across NHSCT, SHSCT and WHSCT trusts in Northern Ireland. and share patient medication information to the NIECR application.

It replaced the PILs system that was developed and supported in-house back in 2011

The Medicines Management Technology Support (MMTS) project had identified the JAC Pharmacy application as the solution to address the requirement for technology for Pharmacy Service in acute hospitals across Northern Ireland. This is essential to delivering modern services in a financially challenging environment, with the application of modern technology being critical to the further development of the Pharmacy Service. The JAC system is a Medicines Management database that is deployed in Northern, Southern and Western trusts across all of their hospitals for acute care. JAC is an ordering, dispensing, sterile manufacturing and stock management tool for pharmacy and ward staff. If the system is unavailable drug orders, sterile manufacturing of chemotherapy and the ability to dispense to patients is impacted.

#### **II.2.11) Information about options**

Options: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

System C (formerly JAC) has exclusive rights for software maintenance and support including associated interfaces (PAS, Pharmacy Robots, Accounts Payable, General Ledger, TPN/CIVAS) and Cache Licences.

System C are the sole providers for the software maintenance and support of the JAC Pharmacy system and the interfaces specified above.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

---

## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

13 March 2024

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

System C

Arden Court, Arden Street

Stratford-Upon-Avon

CV37 6NT

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

Companies House

01754990

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £350,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation

James House 2-4 Cromac Avenue

Belfast

BT7 2JD

Country

United Kingdom