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Contract

Early Help & Family Support

North Lanarkshire Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-007965

Procurement identifier (OCID): ocds-h6vhtk-040f43

Published 13 March 2024, 10:27am

Section I: Contracting authority

I.1) Name and addresses

North Lanarkshire Council

Civic Centre, Windmillhill Street

Motherwell

ML1 1AB

Contact

Lindsay Tierney

Email

corporateprocurement@northlan.gov.uk

Country

United Kingdom

NUTS code

UKM84 - North Lanarkshire

Internet address(es)

Main address

<http://www.northlanarkshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00010

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Early Help & Family Support

Reference number

NLC-CPT-23-041

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

As part of the Scottish Government's Whole Family Wellbeing Fund, North Lanarkshire Council (NLC) intend to establish a single supplier contract to provide a service for early help and take a preventative approach to providing support to families across North Lanarkshire who need it.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,080,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM84 - North Lanarkshire

II.2.4) Description of the procurement

As part of the Scottish Government's Whole Family Wellbeing Fund, NLC intend to

establish a single supplier contract to provide a service for early help and take a preventative approach to providing support to families across North Lanarkshire who need it.

As a minimum the service must include

- The ability to start providing support upon contract award, with a feasible plan to expand rapidly and offer equitable service across North Lanarkshire.

- Visibility & presence in community Hubs as part of a partnership approach to delivering services. As an example, this could involve scheduled time in hubs as part of a wider rota system for a day or few hours each time with other Hub partners, community drop ins, community consultation or support run directly from the hub as part of family support. There is an expectation that there will be a level of visibility across each of the 14 Hubs by 2026.

- Partnership working with other agencies to ensure that families can access the right support at the right time.

- Accessible early help and prevention support to whole families (not specialist or therapeutic- such as counselling).

- Direct support that can be available 7 days, including evenings and weekends. Support should be responsive to need.

- Opportunities for volunteering and access to peer mentors.

- A range of means of accessing the service, including self-referral, telephone and online as a minimum. Pathways can be developed with other partners.

- A sustainable delivery model and an innovative approach to partnership and funding. There are no restrictions when using external funding to enhance delivery.

- Compliance with equalities legislation and a commitment to equality and diversity, including support for those with complex needs.

- Ongoing consultation and coproduction that influences service design, delivery and development (Service responsive to need).

- A range of methods to actively seek the views of children, young people and families within the wider community and use this for service design and delivery.

- A communications and marketing strategy with active promotion.

- Skilled and adaptable staff who can work with a variety of age groups using a range of interventions suited to an early intervention and prevention approach.
 - A range of programmes to support direct service user engagement, including individual and whole family work.
 - The Provider shall ensure that its staff are committed to the aims and objectives of an individual Service or collective of Services and are motivated to meet both them and the requirements of Whole Family Support in North Lanarkshire.
 - The Provider will ensure that all staff and volunteers confirm to all safeguarding children and child protection legislation, national policy and procedures and local child protection procedures.
 - The Provider will ensure that all frontline practitioners have the relevant level, for their role, of training and ensure that all individuals are subject to a valid PVG.
 - The Provider will ensure that all staff are trained in and demonstrate a trauma informed approach to practice.
 - The Provider must be able to demonstrate that through their Service provision interventions are early and effective, preventing escalation where possible and maximising outcomes for individuals and families.
 - Evaluation & evidence-based tool for measuring outcomes.
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Please refer to the ITT ANNEX 1 Details of Requirements (NLC-CPT-23-041) for full detailed specification.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

PLEASE BE AWARE OF THE EXCLUSION GROUNDS:

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ssi/2015/446/part/2/chapter/3/crossheading/social-and-other-specific-services>

IV.1.11) Main features of the award procedure

As stated in the procurement documents.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-031623](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 March 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

V.2.3) Name and address of the contractor

Barnardo's

Barnardo's House, Tanners Lane

Barkingside, London

IG6 1QG

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,080,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:760890)

VI.4) Procedures for review

VI.4.1) Review body

Scottish Courts

Edinburgh

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.