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Planning

## **Appointment Booking, Wayfinding and Self Check-In**

North East London NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-007960

Procurement identifier (OCID): ocids-h6vhtk-03b42f

Published 20 March 2023, 10:36am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

#### **Contact**

Pelham Wickes

#### **Email**

[procurement@nelft.nhs.uk](mailto:procurement@nelft.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI52 - Barking & Dagenham and Havering

**Internet address(es)**

Main address

<https://www.nelft.nhs.uk>

Buyer's address

<https://www.nelft.nhs.uk>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Other type

NHs Trust

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Appointment Booking, Wayfinding and Self Check-In

Reference number

C152883

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North East London NHS Foundation Trust are publishing a Request for Information for Appointment Booking, Wayfinding, Self Check-In, and Wider Digital Front Door requirements.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72210000 - Programming services of packaged software products
- 72212100 - Industry specific software development services
- 72212170 - Compliance software development services
- 72210000 - Programming services of packaged software products

- 72212920 - Office automation software development services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

RM13 8GQ

### **II.2.4) Description of the procurement**

This PIN is to seek information from suppliers in the market that provide Appointment Booking, Wayfinding or Self Check-In platforms or software solutions. The responses will determine the route to market.

### **II.3) Estimated date of publication of contract notice**

2 October 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes