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Planning

Appointment Booking, Wayfinding and Self Check-In

North East London NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-007960

Procurement identifier (OCID): ocids-h6vhtk-03b42f

Published 20 March 2023, 10:36am

Section I: Contracting authority

I.1) Name and addresses

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Contact

Pelham Wickes

Email

procurement@nelft.nhs.uk

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

<https://www.nelft.nhs.uk>

Buyer's address

<https://www.nelft.nhs.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Other type

NHs Trust

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Appointment Booking, Wayfinding and Self Check-In

Reference number

C152883

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

North East London NHS Foundation Trust are publishing a Request for Information for Appointment Booking, Wayfinding, Self Check-In, and Wider Digital Front Door requirements.

II.1.5) Estimated total value

Value excluding VAT: £2,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72210000 - Programming services of packaged software products
- 72212100 - Industry specific software development services
- 72212170 - Compliance software development services
- 72210000 - Programming services of packaged software products

- 72212920 - Office automation software development services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

RM13 8GQ

II.2.4) Description of the procurement

This PIN is to seek information from suppliers in the market that provide Appointment Booking, Wayfinding or Self Check-In platforms or software solutions. The responses will determine the route to market.

II.3) Estimated date of publication of contract notice

2 October 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes