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Contract

Aberdeen City Complex Care Services

Aberdeen City Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-007946

Procurement identifier (OCID): ocids-h6vhtk-046e2b

Published 5 March 2025, 9:06am

Section I: Contracting authority

I.1) Name and addresses

Aberdeen City Council

Woodhill House, Westburn Road

Aberdeen

AB16 5GB

Contact

Catherine King

Email

Catking@aberdeencity.gov.uk

Telephone

+44 7789270675

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.aberdeencity.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00231

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Aberdeen City Complex Care Services

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Aberdeen City Council require a Framework of providers who will be able to deliver high intensity care and support in specialised services for adults with complex care needs.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £91,584,511

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeen City

II.2.4) Description of the procurement

Aberdeen City Council require a Framework of providers who will be able to deliver high intensity care and support in specialised services for adults with complex care needs. Complex Care is recognised as terminology for people with a learning disability but other groups with complexity of need may also require some additional environmental factors to be considered and more specialist support to be provided, such as mental health or brain injury.

Providers may also come with options to work collaboratively with the Partnership to design and develop innovative accommodation-based care solutions. They may have a commitment to developing capital portfolios or have existing landlord or developer partners able to identify flexible and sustainable housing options. Any accommodation proposals must be in line with the Environmental Specification contained in the Aberdeen City Health & Social Care Partnership's Complex Care Market Position Statement and include opportunities for Technology Enable Care (TEC).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The estimated contract value and contract duration are based on a contract length of 5 years plus an optional 2 year extension (7 years).

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.11) Main features of the award procedure

The award will be made on technical evaluation only. Budgets for services will be agreed following call off competition or direct award for individual services.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-017669](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 November 2024

V.2.2) Information about tenders

Number of tenders received: 24

Number of tenders received from SMEs: 16

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 24

Number of tenders received by electronic means: 24

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

The Richmond Fellowship (Scotland) Ltd

46/2 Duff Street, Edinburgh

Edinburgh

EH11 2HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

Community Integrated Care

2000 Academy Park, Gower Street

Glasgow

G51 1PR

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

Living Ambitions Ltd

56 Southwark Bridge Road

London

SE1 0AS

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

ENABLE Scotland (leading the Way)

INSPIRE House, 3 Renshaw Place, Eurocentral

Lanarkshire

ML1 4UF

Country

United Kingdom

NUTS code

- UKM - Scotland

V.2.3) Name and address of the contractor

Cornerstone

centurion court

Aberdeen

AB11 5QH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Scottish Autism

Hilton House, Whins Road

Alloa

FK10 3SA

Country

United Kingdom

NUTS code

- UKM50 - Aberdeen City and Aberdeenshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Turning Point Scotland

54 Govan Road

Glasgow

G51 1JL

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

Specialist Resource Solutions Ltd

Union Point, Blaikies Quay

Aberdeen

AB11 5PW

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

North East Community Care Limited

14 City Quay, Camperdown Street

Dundee

DD1 3JA

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tanshe Limited

1 Wester Shawfair, Shawfair Park

Edinburgh

EH22 1FD

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £91,584,511

Section VI. Complementary information

VI.3) Additional information

1.The Council shall obtain a Creditsafe credit check and will score bidders accordingly:

71 - 100 Very Low Risk – Accept

51 - 70 Low Risk - Accept

30 - 50 Moderate Risk – subject to further discussion internally with the option to reject.

21-29 High Risk – subject to further discussion internally with the option to reject.

1-20 Very High Risk – Reject.

*The following applies if no credit check can be undertaken:

2. Please state current turnover (if contract value is over 50% of reported turnover, further

discussion will be had internally with the option to reject).

3. If you are under no obligation to publish accounts on Companies House and/or do not have a comprehensive credit rating then provide audited financial accounts for the previous two years. Both quick and current ratios should be a minimum of 1:1.5 for the two successive years. Bidders whose ratios do not meet the minimum criteria will be rejected. Bidders who can provide audited accounts but chose not to do so shall be rejected.

4. Bidders who have been trading for less than one year and cannot provide audited accounts must submit the cash flow for the current year and a letter from the bank outlining the current cash and credit position for the current year and subsequent year. This will be subject to internal discussion with the option to reject.

5. If bidder still does not meet the financial criteria for consideration but has a parent company that does, the firm may still be eligible for consideration where their submission is supported by a parent company guarantee.

Bidders will be required to provide examples that demonstrate that they have the relevant experience to deliver the services as described. A minimum of two examples will be required.

(SC Ref:792232)

VI.4) Procedures for review

VI.4.1) Review body

Aberdeen Sheriff Court

Aberdeen

Country

United Kingdom