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Tender

## **Carers Services**

Liverpool City Council

F02: Contract notice

Notice identifier: 2022/S 000-007942

Procurement identifier (OCID): ocds-h6vhtk-0325a0

Published 24 March 2022, 8:35am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

### **Contact**

Ms Cathy Walsh

### **Email**

[cathy.walsh@liverpool.gov.uk](mailto:cathy.walsh@liverpool.gov.uk)

### **Telephone**

+44 1512330591

**Country**

United Kingdom

**NUTS code**

UKD7 - Merseyside

**Internet address(es)**

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carers Services

Reference number

DN600910

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The aim is to procure a range of services for carers that supports the Council to fulfil its statutory duties in respect of carers under the Care Act 2014 and Children and Families Act 2014 by ensuring they are identified as early as possible and are able to access:

- Information, advice and support
- A carers assessment and support plan
- A range of personalised support and services
- Advocacy support

There are 4 Lots:

Lot 1 – Adult Carers Service (18+)

Lot 2 – Young Carers Service (up to and including 25 years of age)

Lot 3 - Carers Advocacy Service

Lot 4 – Carers Health and Wellbeing Service

### **II.1.5) Estimated total value**

Value excluding VAT: £4,894,265

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 4

## **II.2) Description**

### **II.2.1) Title**

Lot 1 – Adult Carers Service (18+)

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
  - AA01 - Metal
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

### **II.2.4) Description of the procurement**

Lot 1 – Adult Carers Service (18+)

A community-based service that will:

- Ensure adult carers who are caring for other adults in Liverpool are identified
- Ensure adult carers can receive a carers assessment under the statutory duty of Liverpool City Council
- Ensure that adult carers who have been assessed have a support plan which is reviewed on at least an annual basis
- Provide personalised information and advice to adult carers and support to access a range of support and services that meet their identified needs
- Operate the service on a city-wide basis

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,330,040

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 – Young Carers Service (up to and including 25 years of age)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

### **II.2.4) Description of the procurement**

Lot 2 – Young Carers Service (up to and including 25 years of age)

A community-based service that will:

- Ensure young carers and young adult carers who are caring for adults in Liverpool are identified
- Ensure young carers and young adult carers can receive a carers assessment under the statutory duty of Liverpool City Council
- Ensure young carers and young adult carers who have been assessed have a support plan which is reviewed on at least an annual basis
- Provide personalised information and advice to young carers and young adult carers aged 0-25 and support to access a range of support services to meet their identified needs
- Operate the service on a city-wide basis

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,208,010

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Carers Advocacy Service

Lot No

3

## **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

## **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

## **II.2.4) Description of the procurement**

Lot 3 - Carers Advocacy Service

Advocacy support that will:

- Provide free, independent, professional issue-based advocacy support
- Support all adult carers (18 years +) who are caring for other adults over the age of 16, plus family carers who are caring for children with additional needs
- Promote self-advocacy to enable carers to advocate on their own behalf
- Operate the service on a city-wide basis

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £496,205

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No



### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4 – Carers Health and Wellbeing Service

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

### **II.2.4) Description of the procurement**

Lot 4 – Carers Health and Wellbeing Service

A community-based service that will:

- Deliver a programme of activities that will ensure a range of support is available to carers in Liverpool that reduces the negative impact of caring on them
- Work in partnership with Primary Care Networks (PCN's) and GP practices in Liverpool to

support them to develop effective processes to identify and support carers

- Promote carers health and wellbeing by working collaboratively with other businesses, service providers and organisations to:

- o Identify carers early in their caring journey to improve outcomes

- o Promote the health and wellbeing of carers including mental wellbeing

- o Facilitate education and training sessions for carers

- o Facilitate self-managing carers peer support groups and befriending opportunities

- o Support discharge from hospital and the reablement process

- o Provide opportunities for a break

- Operate the service on a city-wide basis

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £860,010

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

27 April 2022

Local time

4:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

27 April 2022

Local time

4:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Court of Justice

The Strand

London

WC2A 2LL

Email

[administrativecourtoffice.generaloffice@hmcts.x.gsi.gov.uk](mailto:administrativecourtoffice.generaloffice@hmcts.x.gsi.gov.uk)

Country

United Kingdom