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Contract

## **Housing and Finance Integrated System for Langstane Housing Association**

Langstane Housing Association

F03: Contract award notice

Notice identifier: 2023/S 000-007939

Procurement identifier (OCID): ocids-h6vhtk-03b423

Published 20 March 2023, 8:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Langstane Housing Association

King Street

Aberdeen

AB241SL

#### **Email**

[helen.gauld@langstane-ha.co.uk](mailto:helen.gauld@langstane-ha.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

[www.langstane-ha.co.uk](http://www.langstane-ha.co.uk)

#### **I.4) Type of the contracting authority**

Other type

Housing Association

#### **I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Housing and Finance Integrated System for Langstane Housing Association

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Langstane Housing Association is awarding a contract for a fully hosted, secure Cloud-based IT application (SaaS) for integrated housing and finance management that enables data driven decisions and meets the needs of a modern, medium-sized Scottish housing association that may or may not return to development activities in the future.

The integrated system has the following facilities. CRM system, Rent management, Tenancy management, Reactive repairs, Planned and cyclical repairs, Financial management, Warnings and alerts, Dashboards and reports. Contract management is desirable.

The successful bidder will implement the system, provide training and support as well as software upgrades.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £370,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM5 - North Eastern Scotland

Main site or place of performance

Aberdeen

#### **II.2.4) Description of the procurement**

Langstane Housing Association have engaged the services of a supplier who has experience of providing integrated housing and finance management software as a service (SaaS) for Housing Associations (preferably Scottish Housing Associations). The contract is for 3 years with 2 optional extensions of 2 years each. The system must be easy and intuitive to use for staff and other users, provide real-time information and reports including dashboards, be cost effective, be fully integrated, include automated workflows to improve efficiency, meet the appropriate security standards and be accessed from anywhere. Our customers (tenants) and contractors will access the system.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 022-191240](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

HomeMaster

11 Whittle Court, Knowlhill

Milton Keynes

MK5 8FT

Telephone

+44 7539031051

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

Internet address

[www.homemaster.co.uk](http://www.homemaster.co.uk)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £370,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Community Benefits will be required

As part of the Tender Evaluation stage, shortlisted bidders were required to do a system demonstration / presentation

(SC Ref:724744)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Aberdeen Sheriff Court

Aberdeen

Country

United Kingdom