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Contract

Integrated Housing and Finance Management Cloud-Based System

Partick Housing Association Limited

F03: Contract award notice

Notice identifier: 2023/S 000-007938

Procurement identifier (OCID): ocids-h6vhtk-037654

Published 20 March 2023, 8:50am

Section I: Contracting authority

I.1) Name and addresses

Partick Housing Association Limited

10 Mansfield Street, Partick

Glasgow

G11 5QP

Contact

John McIntyre

Email

jmcintyre@partickha.org.uk

Telephone

+44 1413573773

Fax

+44 1413574053

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.partickha.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12343

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Housing and Finance Management Cloud-Based System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Partick Housing Association is awarding a contract for a fully hosted, secure, Cloud-based IT application (SaaS) for integrated housing, finance and factoring management that enables data driven decisions and meets the needs of a modern, medium-sized Scottish housing association including enabling efficiencies, user-friendly and intuitive to use.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £370,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

Partick Housing Association is awarding a contract for a fully hosted, secure, Cloud-based

IT application (SaaS) for integrated housing, finance and factoring management. Applicants had to demonstrate that they had a fully integrated system which includes the following facilities, and which is already implemented at 3 sites: CRM system; Rent management; Tenancy management; Reactive repairs; Planned and cyclical repairs; Asset register, including components; Warnings and alerts; Dashboards and reports; Factoring functionality, including the ability to manage cyclical maintenance funds and mandated (optional) works; Financial management of Group structure; Automated ARC reports and a customer portal for external users.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The scope of the solution may be expanded over the years of the contract.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-029183](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 March 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HomeMaster

11 Whittle Court, Knowlhill

Milton Keynes

MK5 8FT

Telephone

+44 7539031051

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £370,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:726404)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Glasgow

Country

United Kingdom