

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007938-2023>

Contract

## **Integrated Housing and Finance Management Cloud-Based System**

Partick Housing Association Limited

F03: Contract award notice

Notice identifier: 2023/S 000-007938

Procurement identifier (OCID): ocids-h6vhtk-037654

Published 20 March 2023, 8:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Partick Housing Association Limited

10 Mansfield Street, Partick

Glasgow

G11 5QP

#### **Contact**

John McIntyre

#### **Email**

[jmcintyre@partickha.org.uk](mailto:jmcintyre@partickha.org.uk)

#### **Telephone**

+44 1413573773

#### **Fax**

+44 1413574053

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.partickha.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA12343](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12343)

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Integrated Housing and Finance Management Cloud-Based System

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Partick Housing Association is awarding a contract for a fully hosted, secure, Cloud-based IT application (SaaS) for integrated housing, finance and factoring management that enables data driven decisions and meets the needs of a modern, medium-sized Scottish housing association including enabling efficiencies, user-friendly and intuitive to use.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £370,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

#### **II.2.4) Description of the procurement**

Partick Housing Association is awarding a contract for a fully hosted, secure, Cloud-based

IT application (SaaS) for integrated housing, finance and factoring management. Applicants had to demonstrate that they had a fully integrated system which includes the following facilities, and which is already implemented at 3 sites: CRM system; Rent management; Tenancy management; Reactive repairs; Planned and cyclical repairs; Asset register, including components; Warnings and alerts; Dashboards and reports; Factoring functionality, including the ability to manage cyclical maintenance funds and mandated (optional) works; Financial management of Group structure; Automated ARC reports and a customer portal for external users.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: Yes

Description of options

The scope of the solution may be expanded over the years of the contract.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-029183](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

HomeMaster

11 Whittle Court, Knowlhill

Milton Keynes

MK5 8FT

Telephone

+44 7539031051

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £370,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:726404)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

Country

United Kingdom