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Award

Semi - Comprehensive Maintenance Contract of Lifts Installed in British High Commission, New Delhi Office Building and On Compound Residences

Foreign, Commonwealth and Development Office

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-007936

Procurement identifier (OCID): ocds-h6vhtk-05ad55 ([view related notices](#))

Published 29 January 2026, 11:15am

Scope

Reference

CPG-12557-2025

Description

The British High Commission (BHC) in New Delhi requires a Maintenance Contract (MC) for the lifts Installed in office building and on compound expat residences. Maintenance Programme should be in line with OEM and asset management requirements to ensure duty of care for staff and visitors when utilising these lifts. The contract duration for the said services shall be for five years starting from 1 March 2026.

The maintenance programme will include monthly testing and maintenance of eight (8) lifts, supply of equipment/spare parts and unlimited number of remedial visits. The Contractor will be required to send a maintenance team once a month to undertake planned preventive maintenance in line with an agreed schedule. It is expected that all Services offered under this contract will be in accordance with the OTIS Elevator/

Manufacturer's Standard service instruction/ practices.

Contract 1. Semi-Comprehensive Maintenance Contract of Lifts Installed in British High Commission, New Delhi Office Building and On Compound Residence

Supplier

- OTIS ELEVATOR COMPANY INDIA LIMITED

Contract value

- £206,661 excluding VAT
- £252,025 including VAT

Above the relevant threshold

Award decision date

29 January 2026

Standstill period

- End: 9 February 2026
- 8 working days

Earliest date the contract will be signed

10 February 2026

Contract dates (estimated)

- 1 March 2026 to 28 February 2031
- 5 years

Main procurement category

Services

CPV classifications

- 50740000 - Repair and maintenance services of escalators

Contract locations

- IN - India

Procedure**Procedure type**

Direct award

Supplier

OTIS ELEVATOR COMPANY INDIA LIMITED

- Public Procurement Organisation Number: PPYD-4449-HXDT

9th Floor, Magnus Towers, Mindspace, Link Road,

Malad West, Mumbai, Maharashtra

400064

India

Email: nikhil.saxena@otis.com

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Semi-Comprehensive Maintenance Contract of Lifts Installed in British High Commission, New Delhi Office Building and On Compound Residence

Contracting authority

Foreign, Commonwealth and Development Office

- Public Procurement Organisation Number: PXRR-8771-PHVX

King Charles Street

London

SW1A 2AH

India

Contact name: Bidisha Chaliha

Email: Bidisha.Chaliha@fcdo.gov.uk

Website:

<https://www.gov.uk/government/organisations/foreign-commonwealth-development-office>

Organisation type: Public authority - central government