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Contract

Voice Technology Solution, incorporating Digital Dictation & Speech Recognition

MERSEY CARE NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2026/S 000-007919

Procurement identifier (OCID): ocds-h6vhtk-0611ba

Published 29 January 2026, 10:58am

Section I: Contracting authority

I.1) Name and addresses

MERSEY CARE NHS FOUNDATION TRUST

V7 Building, Kings Business Park, Prescot

Liverpool

L341PJ

Contact

Colin Todd

Email

colin.todd@merseycare.nhs.uk

Telephone

+44 1514712480

Country

United Kingdom

Region code

UKD7 - Merseyside

NHS Organisation Data Service

RW4

Internet address(es)

Main address

www.merseycare.com

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Voice Technology Solution, incorporating Digital Dictation & Speech Recognition

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Provision of a Voice Technology Solution, incorporating Digital Dictation & Speech Recognition

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £207,256

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Provision of a Voice Technology Solution, incorporating Digital Dictation & Speech Recognition

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Further competition via NHS Commercial Solution Framework

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 January 2026

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Norty Ltd

Dublin

Country

Ireland

NUTS code

- IE - Ireland

Norty Ltd

98-946-7485

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £207,256

Total value of the contract/lot: £207,256

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Mersey Care NHS Foundation Trust

Liverpool

Country

United Kingdom