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Award

Security Services

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-007915

Procurement identifier (OCID): ocds-h6vhtk-051f2c ([view related notices](#))

Published 29 January 2026, 10:56am

Scope

Reference

CAV-OJEU-59486

Description

Cardiff and Vale University Health Board posted a tender on the 27th June 2025 for the provision of security services across its estate. This contract is broken down into 5 lots:

Lot 1: Emergency Cover

Lot 2: Cardiff and Vale Health Inclusion Service (CAVHIS)

Lot 3: Alternative Treatment Service (ATS)

Lot 4: Woodland House Security

Lot 5: Rookwood Hospital Security

The evaluation process for this tender has now concluded and Cardiff and Vale University Health Board are now in a position to award the contract.

Lot 1. Emergency Cover

Description

This will provide security cover across all CAVUHB sites during staff absences or if emergency situations arise. The staff provided will have to be SIA-licensed and the awarded provider must be able to respond to requests on short notice 24 hours a day, 7 days a week, all year round.

Please see specification on eTenderWales for the full specification.

Lot 2. CAVHIS

Description

Lot 2 will cover the CAVHIS service that is provided at the Cardiff Royal Infirmary (CRI). This service provides public health screening for individuals who are not registered with a GP and find it challenging to access healthcare services.

Please see full specification on eTenderWales.

Lot 3. ATS

Description

Due to the heightened risk of violent behaviour occurring within this service, the scheme operates on a one in, one out basis and the successful supplier will need to provide security staff who have an SIA level 3 (Close Protection Operative) qualification. The staff provided are expected to protect the GP and staff from acts of physical and non-physical assault.

Please see full specification on eTenderWales

Lot 4. Woodland House

Description

Woodland House is the corporate Headquarters for CAVUHB and as such has a high footfall of both staff and visitors. As this is a frequently accessed site, it is vital that the front of house area maintains a safe, secure, and welcoming environment for all.

Please see full specification on eTenderWales

Lot 5. Rookwood Hospital

Description

Rookwood Hospital is currently unoccupied and awaiting further redevelopment and disposal planning. As an uninhabited and strategically sensitive site, Rookwood Hospital requires professional, reliable, and consistent security services to mitigate the risk of trespassing, vandalism, theft, and other security breaches.

Contract 1. Emergency Cover

Lots

Lot 1. Emergency Cover

Supplier

- Red Watch Security Limited

Contract value

- £104,520 excluding VAT
- £125,424 including VAT

Below the relevant threshold

Award decision date

29 January 2026

Date assessment summaries were sent to tenderers

29 January 2026

Earliest date the contract will be signed

11 February 2026

Contract dates (estimated)

- 16 February 2026 to 15 February 2029
- Possible extension to 15 February 2031
- 5 years

Description of possible extension:

The extension is to be taken in annual tranches at the sole discretion of the Health Board

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan
-

Contract 2. Cardiff and Vale Health Inclusion Service (CAVHIS)

Lots

Lot 2. CAVHIS

Supplier

- Citadel TSG Limited

Contract value

- £409,500 excluding VAT
- £491,400 including VAT

Above the relevant threshold

Award decision date

29 January 2026

Date assessment summaries were sent to tenderers

29 January 2026

Standstill period

- End: 9 February 2026
- 8 working days

Earliest date the contract will be signed

11 February 2026

Contract dates (estimated)

- 16 February 2026 to 15 February 2029

- Possible extension to 15 February 2031
- 5 years

Description of possible extension:

The extension is to be taken in annual tranches at the sole discretion of the Health Board.

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan
-

Contract 3. Alternative Treatment Service (ATS)

Lots

Lot 3. ATS

Supplier

- Citadel TSG Limited

Contract value

- £109,200 excluding VAT
- £131,040 including VAT

Below the relevant threshold

Award decision date

29 January 2026

Date assessment summaries were sent to tenderers

29 January 2026

Earliest date the contract will be signed

11 February 2026

Contract dates (estimated)

- 16 February 2026 to 15 February 2029
- Possible extension to 15 February 2031
- 5 years

Description of possible extension:

Extension period is to be taken in annual tranches at the sole discretion of the Health Board

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan
-

Contract 4. Woodland House

Lots

Lot 4. Woodland House

Supplier

- Chamberlains Security (Cardiff) Ltd

Contract value

- £301,548 excluding VAT
- £361,857 including VAT

Above the relevant threshold

Award decision date

29 January 2026

Date assessment summaries were sent to tenderers

29 January 2026

Standstill period

- End: 9 February 2026
- 8 working days

Earliest date the contract will be signed

11 February 2026

Contract dates (estimated)

- 16 February 2026 to 15 February 2029
- Possible extension to 15 February 2031
- 5 years

Description of possible extension:

Extension to be taken in annual tranches at the sole discretion of the Health Board.

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan
-

Contract 5. Rookwood Hospital

Lots

Lot 5. Rookwood Hospital

Supplier

- Citadel TSG Limited

Contract value

- £1,679,288 excluding VAT
- £2,015,146 including VAT

Above the relevant threshold

Award decision date

29 January 2026

Date assessment summaries were sent to tenderers

29 January 2026

Standstill period

- End: 9 February 2026
- 8 working days

Earliest date the contract will be signed

11 February 2026

Contract dates (estimated)

- 16 February 2026 to 15 February 2027
- Possible extension to 15 February 2031
- 5 years

Description of possible extension:

Extension to be taken in annual tranches at the sole discretion of the Health Board

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan

Information about tenders

Lot 1. Emergency Cover

- 13 tenders received
- 12 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 11 suppliers unsuccessful (details included for contracts over £5 million)

Lot 2. CAVHIS

- 12 tenders received
- 10 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 9 suppliers unsuccessful (details included for contracts over £5 million)

Lot 3. ATS

- 11 tenders received
 - 8 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 7 suppliers unsuccessful (details included for contracts over £5 million)
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Lot 4. Woodland House

- 13 tenders received
 - 11 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 10 suppliers unsuccessful (details included for contracts over £5 million)
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Lot 5. Rookwood Hospital

- 12 tenders received
 - 10 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 9 suppliers unsuccessful (details included for contracts over £5 million)
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Procedure

Procedure type

Open procedure

Special regime

Defence and security

Suppliers

Chamberlains Security (Cardiff) Ltd

- Public Procurement Organisation Number: PMXY-1795-YQWG

Unit 6, Castleton Court, Fortran Road

Cardiff

CF3 0LT

United Kingdom

Email: richard@chamberlainssecuritycardiff.co.uk

Region: UKL22 - Cardiff and Vale of Glamorgan

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 4. Woodland House

Citadel TSG Limited

- Public Procurement Organisation Number: PPLH-4198-JQLW

8 Raleigh Walk

Cardiff

CF10 4LN

United Kingdom

Email: carl@citadelTSG.co.uk

Region: UKL22 - Cardiff and Vale of Glamorgan

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Cardiff and Vale Health Inclusion Service (CAVHIS)

Contract 3. Alternative Treatment Service (ATS)

Contract 5. Rookwood Hospital

Red Watch Security Limited

- Public Procurement Organisation Number: PWGJ-7675-RNXG

Unit 9, Westfield Business Park, Barns Ground

Clevedon

BS21 6UA

United Kingdom

Email: rachael.dawson@redwatchsecurity.co.uk

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Emergency Cover

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PXWV-6492-CGMN

Woodland House, Maes-Y-Coed Road

Cardiff

CF14 4HH

United Kingdom

Contact name: Lily Prance

Email: lily.prance@wales.nhs.uk

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales