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Not applicable

Ravensbourne University - Customer Relationship Management Solution

Ravensbourne University London

F14: Notice for changes or additional information

Notice identifier: 2021/S 000-007914

Procurement identifier (OCID): ocds-h6vhtk-029a05

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Section I: Contracting authority/entity

I.1) Name and addresses

Ravensbourne University London

6 Penrose Way

London

SE10 OEW

Contact

Margaret Newson

Email

procurement@rave.ac.uk

Country

United Kingdom

NUTS code

UKI4 - Inner London – East

National registration number

N/A

Internet address(es)

Main address

<https://www.ravensbourne.ac.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/81165>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ravensbourne University - Customer Relationship Management Solution

Reference number

DF03-CRM

II.1.2) Main CPV code

- 72212445 - Customer Relation Management software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Ravensbourne University London requires a single Customer Relationship Management solution that pulls all interactions with students together, enabling university wide analytics and improved management of the student journey.

Tender documentation may be downloaded from: <https://uk.eu-supply.com/>

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2021/S 000-004756](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

Closing date extended till 26/4/2021. NB: No clarification requests will be accepted.