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Contract

Pan-Ayrshire Servicing, Maintenance and Repair of Community Equipment Framework Agreement

South Ayrshire Council
North Ayrshire Council
East Ayrshire Council
NHS Ayrshire & Arran

F03: Contract award notice
Notice identifier: 2026/S 000-007900
Procurement identifier (OCID): ocds-h6vhtk-055dbb
Published 29 January 2026, 10:44am

Section I: Contracting authority

I.1) Name and addresses

South Ayrshire Council
County Buildings, Wellington Square
Ayr
KA7 1DR

Email

procurement@south-ayrshire.gov.uk

Telephone

+44 3001230900

Country

United Kingdom

NUTS code

UKM94 - South Ayrshire

Internet address(es)

Main address

<http://www.south-ayrshire.gov.uk/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00405

I.1) Name and addresses

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

Email

procurement@north-Ayrshire.gov.uk

Telephone

+44 1294310000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

I.1) Name and addresses

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

Email

procurement@east-ayrshire.gov.uk

Telephone

+44 1563576000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223

I.1) Name and addresses

NHS Ayrshire & Arran

Eglinton House, Ailsa Hospital, Dalmellington Road

Ayr

KA6 6AB

Email

procurement@aapct.scot.nhs.uk

Telephone

+44 1294323219

Country

United Kingdom

NUTS code

UKM94 - South Ayrshire

Internet address(es)

Main address

<http://www.nhsaaa.net>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00060

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Pan-Ayrshire Servicing, Maintenance and Repair of Community Equipment Framework Agreement

Reference number

CE-169-24

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

East Ayrshire Council, NHS Ayrshire and Arran, North Ayrshire Council, and South Ayrshire Council (the Partners) are seeking to appoint a Service Provider who will be responsible for providing the following services.

- Deliver a comprehensive and thorough Inspection, Service, Maintenance and Repair Service of items of Community equipment, for clients located throughout Ayrshire. Equipment will normally be in domestic or alternative designated environments such as Care Homes where care provision can take place. Additionally, there may be an occasional requirement to service / repair equipment out with the boundary of Ayrshire.
- Provide a repair service on a call-out basis, including provision of an “out of hours” service.

The Services shall be carried out in accordance with the relevant manufacturer’s instructions for the equipment concerned, the Provision and Use of Work Equipment Regulations 1998 (PUWER), the Lifting Operations and Lifting Equipment Regulations 1998 (LOLER) and Portable Appliance Testing.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,302,150

II.2) Description

II.2.2) Additional CPV code(s)

- 33190000 - Miscellaneous medical devices and products
- 50410000 - Repair and maintenance services of measuring, testing and checking apparatus
- 33192000 - Medical furniture
- 33192600 - Lifting equipment for health care sector

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Ayrshire

II.2.4) Description of the procurement

East Ayrshire Council, NHS Ayrshire and Arran, North Ayrshire Council, and South Ayrshire Council (the Partners) are seeking to appoint a Service Provider who will be responsible for providing the following services.

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- Provide a repair service on a call-out basis, including provision of an “out of hours” service.

The Services shall be carried out in accordance with the relevant manufacturer’s instructions for the equipment concerned, the Provision and Use of Work Equipment

Regulations 1998 (PUWER), the Lifting Operations and Lifting Equipment Regulations 1998 (LOLER) and Portable Appliance Testing.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-039316](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 January 2026

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Arjo UK

Arjohuntleigh House, Houghton Hall Business Park

Houghton Regis

LU5 5XF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,302,150

Section VI. Complementary information

VI.3) Additional information

(SC Ref:822031)

VI.4) Procedures for review

VI.4.1) Review body

Ayr Sheriff Court

Ayr

Country

United Kingdom