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Not applicable

Implementation of Enterprise Service Management Solution

New City College

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-007898

Procurement identifier (OCID): ocds-h6vhtk-03a751

Published 17 March 2023, 4:18pm

Section I: Contracting authority/entity

I.1) Name and addresses

New City College

Poplar High Street

Tower Hamlets

E14 0AF

Email

billy.ewart@ncclondon.ac.uk

Telephone

+44 2075107719

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.ncclondon.ac.uk>

Buyer's address

<http://www.ncclondon.ac.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Implementation of Enterprise Service Management Solution

Reference number

CA11903

II.1.2) Main CPV code

- 72263000 - Software implementation services

II.1.3) Type of contract

Services

II.1.4) Short description

The ESM solution is a software to be utilised centrally, across all service departments to enhance the customer experience and communication with our stakeholders.

This objective will be achieved by sourcing an ESM solution on a single integrated business environment

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-005232](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Time limit for receipt of tenders or requests to participate

Instead of

Date

24 March 2023

Local time

12:00pm

Read

Date

31 March 2023

Local time

12:00pm

Section number

IV.2.7

Place of text to be modified

Conditions for opening of tenders

Instead of

Date

24 March 2023

Local time

12:00pm

Read

Date

31 March 2023

Local time

12:00pm

VII.2) Other additional information

Extension