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Tender

## **Expression of Interest - Intensive Support Service (Learning Disabilities)**

NHS Norfolk & Waveney Integrated Care Board

F01: Prior information notice

Call for competition

Notice identifier: 2023/S 000-007882

Procurement identifier (OCID): ocds-h6vhtk-03b401

Published 17 March 2023, 3:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

#### **Email**

[David.bailey1@nhs.net](mailto:David.bailey1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH15 - Norwich and East Norfolk

## **Internet address(es)**

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Expression of Interest - Intensive Support Service (Learning Disabilities)

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The purpose of the Intensive Support Service is to:

Prevent admission to inpatient services except where absolutely necessary to prevent harm

Support a successful transition from in-patient Assessment & Treatment Service to community settings

To support individuals with a learning disability and additional mental health needs are treated in the least restrictive environment and as close to home as possible.

Promote principles of recovery and participation

Provide individual care pathways based on evidence based practice and NICE guidance that offers timely interventions

Work with adults with learning disabilities and their carers/family carers to develop coping skills in order to manage emotions and difficult situations

Work with other services to develop an organisational strategy to cope with and manage an individual's challenging responses and complex needs.

Work with adult with learning disabilities and their carers to develop effective communication strategies; this may involve referrals to other agencies.

Work alongside people to develop their skills and independence in activities of daily living; this may involve referrals to other agencies.

Support social and community integration by providing inclusive services

Support individuals and families to maintain healthy relationships

Support people to use mainstream services by working to develop the skills and ability in the service by offering specialist support and advice as well as training, consultation and hands on support

Be committed to providing a service which is flexible and responsive to gender, ethnicity, cultural, religious, physical and sensory needs.

Respect confidentiality within the context of professional and legal constraints, in accordance with the Trust policies and inter-agency protocols.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,300,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

### **II.2.4) Description of the procurement**

Expression of Interest - The service is a Schedule 3 Service and is being procured under the Light Touch Regime (LTR) of the Public Contract Regulations 2015. This notice is a Prior Information Notice under the permitted procedure for social and other specific services, as provided for in the Public Contracts Regulations 2015 - Regulation 48. In accordance with Regulation 32(b)(ii) of the Regulations, interested parties should note that the contract for the services may be awarded without further publication and interested parties should express their interest in writing by following the instructions in this document and responding to all questions accordingly.

Providers will be required to respond to a series of questions which are scored on a "Pass/Fail" basis. The scoring criteria is stipulated within the question.

Only providers who score a "Pass" on all "Pass/Fail" questions will be deemed compliant and capable.

Where a single Provider has expressed an interest and met the requirements, the Commissioner reserves the right to direct award to that provider with no further competition.

Where there is more than one Provider who has expressed an interest and scored a "Pass" on all "Pass/Fail" questions, then the Commissioner may seek to undertake a formal competitive process.

The purpose of the Intensive Support Service is to:

Prevent admission to inpatient services except where absolutely necessary to prevent harm

Support a successful transition from in-patient Assessment & Treatment Service to community settings

To support individuals with a learning disability and additional mental health needs are treated in the least restrictive environment and as close to home as possible.

Promote principles of recovery and participation

Provide individual care pathways based on evidence based practice and NICE guidance that offers timely interventions

Work with adults with learning disabilities and their carers/family carers to develop coping skills in order to manage emotions and difficult situations

Work with other services to develop an organisational strategy to cope with and manage an individual's challenging responses and complex needs.

Work with adult with learning disabilities and their carers to develop effective communication strategies; this may involve referrals to other agencies.

Work alongside people to develop their skills and independence in activities of daily living; this may involve referrals to other agencies.

Support social and community integration by providing inclusive services

Support individuals and families to maintain healthy relationships

Support people to use mainstream services by working to develop the skills and ability in the service by offering specialist support and advice as well as training, consultation and hands on support

Be committed to providing a service which is flexible and responsive to gender, ethnicity, cultural, religious, physical and sensory needs.

Respect confidentiality within the context of professional and legal constraints, in accordance with the Trust policies and inter-agency protocols.

To develop personal behaviour support plans for individuals and to upskill and support staff in developing skills around positive behaviour support

Please note that in relation to section 2.5.1.1 below Expressions will be reviewed in line with the Pass/Fail criteria set out within EOI Document 1.

Please see EOI Document 1 for a full breakdown of EOI Pass/Fail Criteria - a brief overview below.

Del Please see EOI Document 1 for the EOI Pass/Fail Questions

Del Staffing and Supervision - Pass/Fail

Del Provider Information - For Information only

Del Supporting Documentation and Declarations - Pass/Fail

Del Service Delivery - Pass/Fail

Del Mobilisation - Pass/Fail

Del Premises - Pass/Fail

Del IT Platforms - Pass/Fail

## **II.2.5) Award criteria**

Quality criterion - Name: EOI Pass Fail Questions / Weighting: 100

Cost criterion - Name: EOI Financial Envelope - For Information initially / Weighting: 0

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

18

**II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for 12 months

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

30 March 2023

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>