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Tender

Unified Communications Solutions Framework

Nottinghamshire County Council

F02: Contract notice

Notice identifier: 2022/S 000-007882

Procurement identifier (OCID): ocds-h6vhtk-02f47d

Published 23 March 2022, 2:40pm

Section I: Contracting authority

I.1) Name and addresses

Nottinghamshire County Council

County Hall, Loughborough Road Westbridgford

Nottinghamshire

NG2 7QP

Contact

Mr Mabs Karim

Email

mabs.karim@nottscc.gov.uk

Telephone

+44 1159772721

Country

United Kingdom

NUTS code

UKF - East Midlands (England)

Internet address(es)

Main address

<http://www.nottinghamshire.gov.uk>

Buyer's address

<http://www.nottinghamshire.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=dc41046c-afaa-ec11-8112-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=dc41046c-afaa-ec11-8112-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Unified Communications Solutions Framework

Reference number

DN603833

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Nottinghamshire County Council (NCC) is seeking to establish a single provider framework for the supply and management of supporting telephony infrastructure. The requirement is being let as 3 lots:

Lot 1. Telephony Infrastructure (traditional and SIP based)

Lot 2. Mobile Voice & Data provision

Lot 3. Contact Centre platform

All the above 3 lots will be awarded to a single Supplier. Bidders must note that the Council will only accept bids from Suppliers who are able to deliver the requirement in full inclusive of these 3 lots. Suppliers bidding for only one and / or two lots will be rejected.

The Council recognises that Suppliers may not be able to deliver all these services directly themselves and may need to work in partnership through sub-contracting arrangements with other more specialist Suppliers. The Council welcomes these arrangements and bidders will be given the opportunity to outline their delivery of these services as part of their bid proposals.

The framework will be for used by Nottinghamshire County Council and Contracting Authorities in England and Wales. The Council will be charging the winning Supplier a management fee of 1% based on the value of each call-off contract made by other

contracting authorities.

II.1.5) Estimated total value

Value excluding VAT: £50,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 3

II.2) Description

II.2.1) Title

Telephony Infrastructure (traditional and SIP based)

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 51000000 - Installation services (except software)
- 64000000 - Postal and telecommunications services
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Nottinghamshire County Council (NCC) is seeking to establish a single provider framework for the supply and management of supporting telephony infrastructure. The requirement is being let as 3 lots:

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Mobile Voice & Data provision

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 51000000 - Installation services (except software)
- 64000000 - Postal and telecommunications services
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.2.13) Information about European Union Funds

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-027920](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 May 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 May 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

London

WC2A 2LL

Country

United Kingdom