

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007873-2024>

Contract

COV - Adults Short Term Home Support (2023)

Coventry City Council

F03: Contract award notice

Notice identifier: 2024/S 000-007873

Procurement identifier (OCID): ocids-h6vhtk-041a27

Published 12 March 2024, 2:32pm

Section I: Contracting authority

I.1) Name and addresses

Coventry City Council

The Council House, Earl Street

Coventry

CV1 5RR

Contact

Procurement Services

Email

procurement.services@coventry.gov.uk

Telephone

+44 2476975232

Country

United Kingdom

NUTS code

UKG33 - Coventry

Internet address(es)

Main address

www.coventry.gov.uk

Buyer's address

www.csw-jets.co.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

COV - Adults Short Term Home Support (2023)

Reference number

COV - 16072

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The recommissioning of short-term home support services is for adults living at home, to support service users to live as independently as possible. The service will be a short term (up to 6 weeks) reablement services, giving Service Users the opportunity, assistance, and confidence to regain skills they may have lost. The service will support service users to regain or develop confidence and improve daily living skills. The services support adults to remain living independently in their own homes and provide assistance to people and their carers. This procurement is for social care services which are considered Light Touch Regime services for the purpose of the Public Contracts Regulations 2015.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £23,516,024

II.2) Description

II.2.1) Title

Lot 1

Lot No

Lot 1 - Zone 1a

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Delivery to Bablake, Sherbourne and Radford areas of the city.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Price / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2

Lot No

Lot 2 - Zone 1b

II.2.2) Additional CPV code(s)

- 85310000 - Social work services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Delivery to Longford, Holbrook and Foleshill areas of the city

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Price / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3

Lot No

Lot 3 - Zone 2a

II.2.2) Additional CPV code(s)

- 85310000 - Social work services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Delivery to Woodlands, Whoberley and Westwood areas of the city

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Price / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4

Lot No

Lot 4 - Zone 2b

II.2.2) Additional CPV code(s)

- 85310000 - Social work services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Delivery to Cheylesmore, Earlsdone and Wainbody areas of the city

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Price / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5

Lot No

Lot 5 - Zone 3a

II.2.2) Additional CPV code(s)

- 85310000 - Social work services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Delivery to Henley, Upper Stoke and Wyken areas of the city

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Price / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6

Lot No

Lot 6 - Zone 3b

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Delivery to St Michaels, Lower Stoke and Binley and Willenhall areas of the city

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Price / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 7

Lot No

Lot 7 - Area 1 - East - Mobile Night

II.2.2) Additional CPV code(s)

- 85320000 - Social services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Delivery to Longford, Henley, Foleshill, Upper Stoke, Wyken, Lower Stoke, Binley and Willenhall, Cheylesmore, St Michaels areas of the city for mobile night carers

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Price / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 8

Lot No

Lot 8 - Area 2 – West - Mobile Night

II.2.2) Additional CPV code(s)

- 85320000 - Social services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Delivery to Bablake, Woodlands, Westwood, Wainbody, Earlsdon, Whoberley, Sherbourne, Radford, Holbrooks areas of the city - Mobile Night

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Price / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033820](#)

Section V. Award of contract

Contract No

COV – 16072

Lot No

Lot 1

Title

Short Term Home Support - Lot 1 - Zone 1a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 March 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 17

Number of tenders received from tenderers from other EU Member States: 17

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Intercare Community Support Ltd t/a Advanced Care

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,413,475

Total value of the contract/lot: £3,310,277

Section V. Award of contract

Contract No

COV – 16072

Lot No

Lot 3

Title

Short Term Home Support - Lot 3 - Zone 2a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 March 2024

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from SMEs: 14

Number of tenders received from tenderers from other EU Member States: 14

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Intercare Community Support Ltd t/a Advanced Care

Coventry

CV6 2EB

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,413,475

Total value of the contract/lot: £3,310,277

Section V. Award of contract

Contract No

COV – 16072

Lot No

Lot 8

Title

Short Term Home Support - Lot 8 - Area 2 - West

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 March 2024

V.2.2) Information about tenders

Number of tenders received: 19

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 19

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Intercare Community Support Ltd t/a Advanced Care

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,011,724

Total value of the contract/lot: £942,743

Section V. Award of contract

Contract No

COV – 16072

Lot No

Lot 2

Title

Short Term Home Support - Lot 2 - Zone 1b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2024

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 15

Number of tenders received from tenderers from other EU Member States: 15

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Meridian Health & Social Care Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,413,475

Total value of the contract/lot: £3,334,092

Section V. Award of contract

Contract No

COV – 16072

Lot No

Lot 5

Title

Short Term Home Support - Lot 5 - Zone 3a

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 March 2024

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 16

Number of tenders received from tenderers from other EU Member States: 16

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Meridian Health & Social Care Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,413,475

Total value of the contract/lot: £3,334,092

Section V. Award of contract

Contract No

COV – 16072

Lot No

Lot 7

Title

Short Term Home Support - Lot 7 - Area 1 - East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 March 2024

V.2.2) Information about tenders

Number of tenders received: 19

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 19

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Meridian Health & Social Care Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,011,724

Total value of the contract/lot: £988,731

Section V. Award of contract

Contract No

COV – 16072

Lot No

Lot 4

Title

Short Term Home Support - Lot 4 - Zone 2b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2024

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 15

Number of tenders received from tenderers from other EU Member States: 15

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Esteemed Life Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,413,475

Total value of the contract/lot: £3,254,709

Section V. Award of contract

Contract No

COV – 16072

Lot No

Lot 6

Title

Short Term Home Support - Lot 6 - Zone 3b

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 March 2024

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 16

Number of tenders received from tenderers from other EU Member States: 16

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

icare Coventry Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,413,475

Total value of the contract/lot: £3,338,855

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Coventry City Council

Coventry

Country

United Kingdom