

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007872-2023>

Contract

Dealing with Violence Training

The City of Edinburgh Council

F03: Contract award notice

Notice identifier: 2023/S 000-007872

Procurement identifier (OCID): ocds-h6vhtk-036bd4

Published 17 March 2023, 3:35pm

Section I: Contracting authority

I.1) Name and addresses

The City of Edinburgh Council

Waverley Court, 4 East Market Street

Edinburgh

EH8 8BG

Email

ben.fulton@edinburgh.gov.uk

Telephone

+44 13145296432

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://www.edinburgh.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00290

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dealing with Violence Training

Reference number

CT1196

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

The City of Edinburgh Council is seeking to engage a suitably qualified training provider to

work with our Learning and Development team to provide a range of trainings, for employees engaged in various office and community based (non-care and support) roles across different settings, which fit within a Dealing with Conflict and Violence, including Personal Safety for Lone Workers framework.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £78,956

II.2) Description

II.2.1) Title

(Non-Care and Support Staff) Dealing with Violence, including Personal Safety for Lone Workers Training

Lot No

1

II.2.2) Additional CPV code(s)

- 80500000 - Training services

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

II.2.4) Description of the procurement

The following organisational outcomes need to be achieved:

- A skilled, knowledgeable, and competent workforce
- A self-aware and reflective workforce, able to manage and resolve conflict in a non-confrontational and positive manner
- Greater understanding of how to prevent conflict and manage the risks of lone working
- Reduced numbers of violent incidents and near misses

- Increased sense of health, safety, and wellbeing for employees
- Reduced stress-related sickness absence and improved staff retention
- Reduction in the number of complaints about inappropriate staff behaviour
- Better service for citizens
- Improved understanding and compliance with legislation and local policy

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

(Health and Social Care Staff) Dealing with Violence, including Personal Safety for Lone Workers Training

Lot No

2

II.2.2) Additional CPV code(s)

- 80500000 - Training services

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

II.2.4) Description of the procurement

The following organisational outcomes need to be achieved:

- A skilled, knowledgeable, and competent workforce
- A workforce self-aware and reflective workforce, able to manage and resolve conflict or service user distress in a non-confrontational, person-centred and positive
- Greater understanding of how to prevent conflict and manage the risks of lone working
- Reduced numbers of violent incidents and near misses
- Increased sense of health, safety, and wellbeing for employees
- Reduced stress-related sickness absence and improved staff retention
- Reduction in the number of complaints about inappropriate staff behaviour
- Better service, care and support for citizens
- Improved understanding and compliance with legislation and local policy

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027049](#)

Section V. Award of contract

Lot No

2

Title

(Health and Social Care Staff) Dealing with Violence, including Personal Safety for Lone Workers Training

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

mcsence communications ltd

32 sycamore road

dalkeith

eh22 5ta

Telephone

+44 7794122004

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £46,092

Section V. Award of contract

Lot No

1

Title

(Non-Care and Support Staff) Dealing with Violence, including Personal Safety for Lone Workers Training

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

mcsence communications ltd

32 sycamore road

dalkeith

eh22 5ta

Telephone

+44 7794122004

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Maybo Ltd

Redlands Barn, Redlands Lane

Robertsbridge

TN32 5NA

Telephone

+44 2039667319

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Supportive Solutions Ltd

22 Bonnymuir Crescent

Bonnybridge

FK4 1GD

Telephone

+44 7712669373

Country

United Kingdom

NUTS code

- UKM76 - Falkirk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £32,864

Section VI. Complementary information

VI.3) Additional information

It is a mandatory requirement of this Framework Agreement that a prompt payment clause is present in all Contracts used in the delivery of the requirements. This ensures payment of sub-contractors at all stages of the supply chain within 30 days and includes an obligation to provide a point of contact for sub-contractors to refer to in the case of payment difficulties. This will require active monitoring of payment performance as well as the provision of evidence and reports to the Council on request or as contractually scheduled.

(SC Ref:726262)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court

Edinburgh

Eh1 1LB

Country

United Kingdom