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Contract

Y23065 Software Products and Associated Services

Kent County Council (T/A Procurement Services)

F03: Contract award notice

Notice identifier: 2024/S 000-007870

Procurement identifier (OCID): ocds-h6vhtk-03f099

Published 12 March 2024, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council (T/A Procurement Services)

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://www.commercialservices.org.uk/

Buyer's address

https://www.commercialservices.org.uk/

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Y23065 Software Products and Associated Services

II.1.2) Main CPV code

• 48422000 - Software package suites

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Framework Agreement covers the provision of a full range of software (including open source software), essential hardware and associated services and support and

maintenance for cloud based, on premise and hybrid software solutions Indicative software requirements include, but are not limited to, the following application and system software categories: •Accounting systems •Bespoke software solutions •Commercial of the Shelf (COTS) software •Enterprise Software and business applications such as Customer Relationship Management (CRM), Enterprise Resource Planning (ERP), data analysis, business intelligence, database tools, inventory systems •Human Resources (HR) and payroll systems •Microsoft products •Operating systems •Recovery and data back-up software •School Information Management systems •Security software such as adware and malware, antivirus, encryption, firewall •Virtualisation •Workflow management systems and software

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £800,000,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 48730000 Security software package
- 48731000 File security software package
- 48451000 Enterprise resource planning software package
- 48710000 Backup or recovery software package
- 72212710 Backup or recovery software development services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The Framework Agreement covers the provision of a full range of software (including open source software), essential hardware and associated services and support and

maintenance for cloud based, on premise and hybrid software solutions Indicative software requirements include, but are not limited to, the following application and system software categories: •Accounting systems •Bespoke software solutions •Commercial of the Shelf (COTS) software •Enterprise Software and business applications such as Customer Relationship Management (CRM), Enterprise Resource Planning (ERP), data analysis, business intelligence, database tools, inventory systems •Human Resources (HR) and payroll systems •Microsoft products •Operating systems •Recovery and data back-up software •School Information Management systems •Security software such as adware and malware, antivirus, encryption, firewall •Virtualisation •Workflow management systems and software Please note - Suppliers must have the capability to provide a wide range of software and open source software and associated services. Associated services may extend beyond the scope of the Goods/Services purchased and may include, but not be limited to; •Asset management •Consultation services •End user support •Installation •Integration •Project management

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 45

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: <u>2023/S 000-024156</u>

Section V. Award of contract

Contract No

Y23065

Title

Software Products and Associated Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 March 2024

V.2.2) Information about tenders

Number of tenders received: 40

Number of tenders received from SMEs: 22

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 40
The contract has been awarded to a group of economic operators: Yes
V.2.3) Name and address of the contractor
Insight Direct (UK) Ltd
The Technology Building, Insight Campus, Terry Street
Sheffield
Country
United Kingdom
NUTS code
UK - United Kingdom
National registration number
02579852
The contractor is an SME
No
V.2.3) Name and address of the contractor
CDW Limited
1 New Change
London
Country
United Kingdom
NUTS code
UK - United Kingdom

National registration number
02465350
The contractor is an SME
No
V.2.3) Name and address of the contractor
Phoenix Software Ltd
Bytes House Randalls Way
Surrey
Country
United Kingdom
NUTS code
UK - United Kingdom
National registration number
02548628
The contractor is an SME
No
V.2.3) Name and address of the contractor
Boxxe Limited
Artemis House, Eboracum Way, Heworth Green
York
Country
United Kingdom
NUTS code

UK - United Kingdom
National registration number
02109168
The contractor is an SME
No
V.2.3) Name and address of the contractor
CCS Media Limited
80 Mount Street
Nottingham
Country
United Kingdom
NUTS code
UK - United Kingdom
National registration number
04418144
The contractor is an SME
No
V.2.3) Name and address of the contractor
IDNS Ltd
Unit 1b, Springfield Court, Summerfield Road,
Bolton
Country
United Kingdom

NUTS code

• UK - United Kingdom

National registration number

07099050

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Bytes Software Services Ltd

Bytes House, Randalls Way

Surrey

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

01616977

The contractor is an SME

No

V.2.3) Name and address of the contractor

VE3 Global Ltd

86-90 Paul Street

London

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

07343436

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Softcat Plc

Solar House, Fieldhouse Lane, Marlow

Buckinghamshire

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

02174990

The contractor is an SME

No

V.2.3) Name and address of the contractor

Academia Limited

Unit 1, The Progression Centre, Mark Road

Hemel Hempstead

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

04771037

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £800,000,000 taken into consideration

Section V. Award of contract

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Number of tenders received by electronic means: 40

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Ultima Business Solutions Limited

Gainsborough House, Manor Park, Reading

Berkshire

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

02521249

The contractor is an SME

No

V.2.3) Name and address of the contractor

SoftwareONE UK

1 Chamberlain Square

Birmingham

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

06629601

The contractor is an SME

No

V.2.3) Name and address of the contractor

Bromcom Computers Plc

Rutland House, 44 Masons Hill

Bromley

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

02040690

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Kingsfield Computer Products Limited Langtons

The Plaza, 100 Old Hall Street

Liverpool

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

03357539

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crayon Limited

Crayon House, Mercury Park, Wooburn Green

Buckinghamshire

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

04055519 The contractor is an SME Yes V.2.3) Name and address of the contractor IRIS Software Limited 4th Floor, Heathrow Approach, 470 London Road Slough Country **United Kingdom NUTS** code • UK - United Kingdom National registration number 03196054 The contractor is an SME No V.2.3) Name and address of the contractor Trustmarque Solutions Limited Marlborough House, Westminster Place, York Business Park York Country **United Kingdom NUTS** code

• UK - United Kingdom

National registration number
02183240
The contractor is an SME
No
V.2.3) Name and address of the contractor
Verylocals Ltd
160 City Road
London
Country
United Kingdom
NUTS code
UK - United Kingdom
National registration number
14104785
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Waymark Ltd
YBN, Delta Bank Road,
Gateshead
Country
United Kingdom
NUTS code

• UK - United Kingdom

National registration number

07688305

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hitachi Solutions Europe Ltd

110 Bishopsgate, 23rd Floor

London

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

04924233

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £800,000,000 taken into consideration

Section V. Award of contract

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Number of tenders received by electronic means: 40

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Education Software Solutions Ltd

11 Kingsley Lodge, 13 New Cavendish Street

London

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

12595779

The contractor is an SME

No

V.2.3) Name and address of the contractor

Specialist Computer Centres PLC

James House, Warwick Road, Tyseley

Birmingham

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

01428210

The contractor is an SME

No

V.2.3) Name and address of the contractor

Cantium Business Solutions

1 Abbey Wood Road, Kings Hill, West Malling

Kent

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

11242115

The contractor is an SME

No

V.2.3) Name and address of the contractor

StyleTech Solutions Ltd

3 Iridium Court, Owen Avenue, Priory Park West

Hessle

Country

United Kingdom

NUTS code

• UK - United Kingdom

National registration number

03806289

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £800,000,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

https://csg.delta-esourcing.com/delta/viewNotice.html?noticeId=847171079

GO Reference: GO-2024312-PRO-25478082

VI.4) Procedures for review

VI.4.1) Review body

Commercial Services Kent Limited

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Commercial Services

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csltd.org.uk

Telephone

+44 8081685808

Country

United Kingdom