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Contract

## **Y23065 Software Products and Associated Services**

Kent County Council (T/A Procurement Services)

F03: Contract award notice

Notice identifier: 2024/S 000-007870

Procurement identifier (OCID): ocds-h6vhtk-03f099

Published 12 March 2024, 2:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council (T/A Procurement Services)

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

#### **Email**

[csgprocurement@csitd.org.uk](mailto:csgprocurement@csitd.org.uk)

#### **Telephone**

+44 8081685808

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.commercialservices.org.uk/>

Buyer's address

<https://www.commercialservices.org.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Y23065 Software Products and Associated Services

**II.1.2) Main CPV code**

- 48422000 - Software package suites

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

The Framework Agreement covers the provision of a full range of software (including open source software), essential hardware and associated services and support and

maintenance for cloud based, on premise and hybrid software solutions Indicative software requirements include, but are not limited to, the following application and system software categories:

- Accounting systems
- Bespoke software solutions
- Commercial off the Shelf (COTS) software
- Enterprise Software and business applications such as Customer Relationship Management (CRM), Enterprise Resource Planning (ERP), data analysis, business intelligence, database tools, inventory systems
- Human Resources (HR) and payroll systems
- Microsoft products
- Operating systems
- Recovery and data back-up software
- School Information Management systems
- Security software such as adware and malware, antivirus, encryption, firewall
- Virtualisation
- Workflow management systems and software

## **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £1 / Highest offer: £800,000,000 taken into consideration

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48730000 - Security software package
- 48731000 - File security software package
- 48451000 - Enterprise resource planning software package
- 48710000 - Backup or recovery software package
- 72212710 - Backup or recovery software development services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

The Framework Agreement covers the provision of a full range of software (including open source software), essential hardware and associated services and support and

maintenance for cloud based, on premise and hybrid software solutions Indicative software requirements include, but are not limited to, the following application and system software categories:

- Accounting systems
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- Commercial off the Shelf (COTS) software
- Enterprise Software and business applications such as Customer Relationship Management (CRM), Enterprise Resource Planning (ERP), data analysis, business intelligence, database tools, inventory systems
- Human Resources (HR) and payroll systems
- Microsoft products
- Operating systems
- Recovery and data back-up software
- School Information Management systems
- Security software such as adware and malware, antivirus, encryption, firewall
- Virtualisation
- Workflow management systems and software

Please note - Suppliers must have the capability to provide a wide range of software and open source software and associated services. Associated services may extend beyond the scope of the Goods/Services purchased and may include, but not be limited to;

- Asset management
- Consultation services
- End user support
- Installation
- Integration
- Project management

#### **II.2.5) Award criteria**

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 45

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-024156](#)

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## Section V. Award of contract

### Contract No

Y23065

### Title

Software Products and Associated Services

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 March 2024

#### V.2.2) Information about tenders

Number of tenders received: 40

Number of tenders received from SMEs: 22

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 40

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Insight Direct (UK) Ltd

The Technology Building, Insight Campus, Terry Street

Sheffield

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02579852

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

CDW Limited

1 New Change

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02465350

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Phoenix Software Ltd

Bytes House Randalls Way

Surrey

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02548628

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Boxxe Limited

Artemis House, Eboracum Way, Heworth Green

York

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02109168

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

CCS Media Limited

80 Mount Street

Nottingham

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04418144

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

IDNS Ltd

Unit 1b, Springfield Court, Summerfield Road,

Bolton

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07099050

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Bytes Software Services Ltd

Bytes House, Randalls Way

Surrey

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01616977

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

VE3 Global Ltd

86-90 Paul Street

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07343436

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Softcat Plc

Solar House, Fieldhouse Lane, Marlow

Buckinghamshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02174990

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Academia Limited

Unit 1, The Progression Centre, Mark Road

Hemel Hempstead

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04771037

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1 / Highest offer: £800,000,000 taken into consideration

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

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Number of tenders received: 40

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Number of tenders received by electronic means: 40

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Ultima Business Solutions Limited

Gainsborough House, Manor Park, Reading

Berkshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02521249

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

SoftwareONE UK

1 Chamberlain Square

Birmingham

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06629601

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Bromcom Computers Plc

Rutland House, 44 Masons Hill

Bromley

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02040690

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Kingsfield Computer Products Limited Langtons

The Plaza, 100 Old Hall Street

Liverpool

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03357539

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Crayon Limited

Crayon House, Mercury Park, Wooburn Green

Buckinghamshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04055519

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

IRIS Software Limited

4th Floor, Heathrow Approach, 470 London Road

Slough

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03196054

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Trustmarque Solutions Limited

Marlborough House, Westminster Place, York Business Park

York

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02183240

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Verylocals Ltd

160 City Road

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

14104785

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Waymark Ltd

YBN, Delta Bank Road,

Gateshead

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07688305

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hitachi Solutions Europe Ltd

110 Bishopsgate, 23rd Floor

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04924233

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1 / Highest offer: £800,000,000 taken into consideration

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## **Section V. Award of contract**

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### **V.2) Award of contract**

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Number of tenders received by electronic means: 40

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Education Software Solutions Ltd

11 Kingsley Lodge, 13 New Cavendish Street

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12595779

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Specialist Computer Centres PLC

James House, Warwick Road, Tyseley

Birmingham

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01428210

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Cantium Business Solutions

1 Abbey Wood Road, Kings Hill, West Malling

Kent

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11242115

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

StyleTech Solutions Ltd

3 Iridium Court, Owen Avenue, Priory Park West

Hessle

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03806289

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1 / Highest offer: £800,000,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://csg.delta-esourcing.com/delta/viewNotice.html?noticeId=847171079>

GO Reference: GO-2024312-PRO-25478082

### **VI.4) Procedures for review**

**VI.4.1) Review body**

Commercial Services Kent Limited

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

[csgprocurement@csltd.org.uk](mailto:csgprocurement@csltd.org.uk)

Telephone

+44 8081685808

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Commercial Services

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

[csgprocurement@csltd.org.uk](mailto:csgprocurement@csltd.org.uk)

Telephone

+44 8081685808

Country

United Kingdom