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Contract

Community Pain Management Service

NHS Shropshire, Telford and Wrekin Integrated Care Board

F03: Contract award notice
Notice identifier: 2025/S 000-007863
Procurement identifier (OCID): ocds-h6vhtk-04e963
Published 4 March 2025, 2:28pm

Section I: Contracting authority

I.1) Name and addresses

NHS Shropshire, Telford and Wrekin Integrated Care Board

Wellington Civic Offices, Larkin Way, Tan Bank, Wellington

Telford

TF1 1LX

Contact

Hayley Smith

Email

h.smith27@nhs.net

Telephone

+44 7770493216

Country

United Kingdom

Region code

UKG21 - Telford and Wrekin

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://www.shropshiretelfordandwrekin.nhs.uk/

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Pain Management Service

Reference number

WHISP-308

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

This Intention to Award Notice is issued in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023. The Procurement relates to the provision of Community Pain Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £855,187

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG21 - Telford and Wrekin

Main site or place of performance

County of Shropshire

II.2.4) Description of the procurement

This Intention to Award Notice is issued in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023. The Procurement relates to the provision of Community Pain Services.

The ICB holds a contract with Connect Health for a Community Pain Service. The service consists of the following elements:

• Triage - A clinician triages all pain management referrals and, if not suitable for the community service, these are referred to secondary care via RAS and TRAQs.

• Assessment - Assessment is carried out via a multi-disciplinary approach most deemed appropriate at triage. This takes place within four (4) weeks of referral.

• Treatments and Interventions - This is a multi-disciplinary approach which may include medication management, physiotherapy, psychological therapy (including cognitive behavioural therapy (CBT)), promoting self-management techniques and a limited number of invasive interventions (in line with NICE guidelines and the NHS STW Value Based

Commissioning policy).

NHS STW is satisfied that the requirements for the provision of health care services are not changing considerably, i.e., they don't meet the considerable change threshold as set out in Regulation 6(10).

The intention is to award a contract to Connect Health, the existing provider, via the Health Care Services (Provider Selection Regime) Regulations 2023, Regulation 9, Direct Award C.

The contract period shall be for a period 12-months from 1st April 2025 to 31st March 2026.

The estimated contract value is £855,187.00. During the 12-month period the ICB intends to re-design and re-commission this service.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 17/03/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 January 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Connect Health Pain Services Limited

Newcastle Upon Tyne

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

Companies House

05679781

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £855,187

Total value of the contract/lot: £855,187

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice.

Representations by providers must be made to decision makers by 17/03/2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representation can be sent to: stw.stw.cmt@nhs.net

NHS Shropshire, Telford and Wrekin Integrated Care Board

Wellington Civic Offices, Larkin Way

Tan Bank

Wellington

Telford

TF1 1LX

Details of the award decision makers:

NHS STW ICB Strategic Commissioning Committee on 22/01/2025

Details of declared conflicts or potential conflicts of interest of individuals making the decision and how these were managed:

There were no conflicts of interest noted.

Relative importance of the key criteria that the relevant authority used to make a decision, the rationale for the relative importance of the key criteria, and the rationale for choosing the provider with reference to the key criteria:

Equal weighting and prioritisation was given to each of the key criteria as all key criteria are deemed to be of equal importance when considering the direct award. Based on the

key criteria the provider was deemed to be delivering the service to a satisfactory standard and would likely continue to deliver the service to a satisfactory standard during the period covered for this award.

VI.4) Procedures for review

VI.4.1) Review body

NHS Shropshire, Telford and Wrekin Integrated Care Board

Wellington Civic Offices, Larkin Way, Tan Bank, Wellington

Telford

TF1 1LX

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Written representation should be sent by 17/03/2025

To: stw.stw.cmt@nhs.net