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Contract

# Provision of Blue Badge, Freedom Pass and Taxi Card Service

London Borough Of Bexley

F03: Contract award notice

Notice identifier: 2022/S 000-007858

Procurement identifier (OCID): ocds-h6vhtk-02f217

Published 23 March 2022, 12:14pm

# **Section I: Contracting authority**

# I.1) Name and addresses

London Borough Of Bexley

LONDON BOROUGH OF BEXLEY, CIVIC OFFICES, WATLING STREET

**BEXLEYHEATH** 

DA6 7AT

#### Contact

PROCUREMENT SUPPORT TEAM

#### **Email**

procurement@bexley.gov.uk

## **Telephone**

+44 2030455137

#### Country

**United Kingdom** 

#### **NUTS** code

UKI51 - Bexley and Greenwich

## Internet address(es)

Main address

https://www.bexley.gov.uk/

Buyer's address

#### WWW.BEXLEY.GOV.UK

# I.4) Type of the contracting authority

Regional or local authority

# I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

## II.1.1) Title

Provision of Blue Badge, Freedom Pass and Taxi Card Service

Reference number

5360

#### II.1.2) Main CPV code

• 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

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#### II.1.4) Short description

The London Borough of Bexley is seeking a provider to deliver a service for three concessionary travel schemes: Blue Badge parking, Disabled Person's Freedom Pass and Taxi-card applications.

The aim of this contract is to help people with severe mobility problems caused by visible and non-visible ('hidden') disabilities to access goods and services, by allowing them to park close to their destination, travel free on London's public transport, and in licensed taxis at subsidised rates.

The service outcomes required are:

- •fair and consistent treatment of Blue Badge, Freedom Pass and Taxi card applicants
- •customer-friendly and clear
- •timely and cost-efficient
- resistant to abuse

To facilitate these outcomes, a case management system will be needed that takes advantage of digital opportunities allowing the pathway for automatically eligible clients to be completed in a seamless and timely manner. For non-automatic eligibility the intervention of a mobility expert maybe required

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,225,000

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

UKI51 - Bexley and Greenwich

Main site or place of performance

Bexley and Greenwich

#### II.2.4) Description of the procurement

The London Borough of Bexley is seeking a provider to deliver a service for three concessionary travel schemes: Blue Badge parking, Disabled Person's Freedom Pass and Taxi-card applications.

The aim of this contract is to help people with severe mobility problems caused by visible and non-visible ('hidden') disabilities to access goods and services, by allowing them to park close to their destination, travel free on London's public transport, and in licensed taxis at subsidised rates.

The service outcomes required are:

- •fair and consistent treatment of Blue Badge, Freedom Pass and Taxi card applicants
- •customer-friendly and clear
- timely and cost-efficient
- •resistant to abuse

To facilitate these outcomes, a case management system will be needed that takes advantage of digital opportunities allowing the pathway for automatically eligible clients to be completed in a seamless and timely manner. For non-automatic eligibility the intervention of a mobility expert will be required only when the evidence provided is unclear.

#### II.2.5) Award criteria

Price

#### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Restricted procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2021/S 000-027305</u>

## Section V. Award of contract

#### **Contract No**

5360

A contract/lot is awarded: Yes

#### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

10 March 2022

#### V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

**Inspire Community Trust** 

20 Whitehall Lane, Slade Green, Erith

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DA8 2DH

Country

United Kingdom

**NUTS** code

• UKI51 - Bexley and Greenwich

National registration number

05296168

The contractor is an SME

Yes

# V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,225,000

Total value of the contract/lot: £1,225,000

# **Section VI. Complementary information**

# VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=677997890

GO Reference: GO-2022323-PRO-19845295

## VI.4) Procedures for review

VI.4.1) Review body

London Borough Of Bexley

LONDON BOROUGH OF BEXLEY, CIVIC OFFICES, WATLING STREET, KENT

**BEXLEYHEATH** 

DA6 7AT

Telephone

+44 2030455137

Fax

+44 2082946385

Country

**United Kingdom** 

#### VI.4.2) Body responsible for mediation procedures

London Borough Of Bexley

CIVIC OFFICES, WATLING STREET

BEXLEYHEATH
DA6 7AT
Email
PROCUREMENT@BEXLEY.GOV.UK
Country
United Kingdom
VI.4.4) Service from which information about the review procedure may be obtained
London Borough Of Bexley
LONDON BOROUGH OF BEXLEY, CIVIC OFFICES, WATLING STREET, KENT
BEXLEYHEATH
DA6 7LB
Email
PROCUREMENT@BEXLEY.GOV.UK
Telephone
+44 2030455137
Fax
+44 2082946835
Country
United Kingdom