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Tender

# Enterprise Level Information Communication Technology (ICT) Solutions 2023 Digital Technology Framework Agreement (ComIT 3 – Complete IT 3)

HealthTrust Europe LLP (HTE) acting on behalf of the Mid and South Essex NHS Foundation Trust ("Authority/MSE")

F02: Contract notice

Notice identifier: 2023/S 000-007857

Procurement identifier (OCID): ocds-h6vhtk-03b3f1

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# Section I: Contracting authority

#### I.1) Name and addresses

HealthTrust Europe LLP (HTE) acting on behalf of the Mid and South Essex NHS Foundation Trust ("Authority/MSE")

19 George Road

Edgbaston, Birmingham

**B15 1NU** 

#### Contact

Sinead Joseph

#### **Email**

Sinead.Joseph@htepg.com

#### **Telephone**

+44 01216871350

## Country

**United Kingdom** 

#### Region code

UK - United Kingdom

#### Internet address(es)

Main address

https://healthtrusteurope.bravosolution.co.uk

# I.2) Information about joint procurement

The contract is awarded by a central purchasing body

# I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://healthtrusteurope.bravosolution.co.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://healthtrusteurope.bravosolution.co.uk

Tenders or requests to participate must be submitted to the above-mentioned address

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Health

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

Enterprise Level Information Communication Technology (ICT) Solutions 2023 Digital Technology Framework Agreement (ComIT 3 – Complete IT 3)

Reference number

SF053384

#### II.1.2) Main CPV code

 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

The scope of this framework agreement across 1 (One) Lot, enables the purchase of end-to-end digital requirements. This includes procurements of individual or standalone ICT solutions, alongside procurements for combined/ bundled solutions across the entire Hardware, Software, Cybersecurity, Computer science solutions and associated services landscape.

The Framework will enable a range of purchase options and value add benefits including but not limited to; storage and logistics, configuration, finance, Device as a Service (DaaS) and leasing; enabling Participating Authorities to update their ICT estate in a way that best meets their individual needs, the needs of a group of Contracting Authorities, or the needs of their Integrated Care Systems (ICS).

A non-exhaustive summary of these 6 Lead categories is detailed below:

#### Hardware

The provision of products, services and solutions for the design, supply, installation, delivery and facilitation of enterprise level ICT hardware solutions, across a range of brands, specifications, manufacturers and finance (including lease) options. This hardware categorisation ranges from Hardware-as-a-Service (Haas), single hardware purchases and modifications of hardware equipment to full specification design, build,

installation, deployment, support and maintenance of enterprise level infrastructure for complete ICT Solutions.

#### Software

The provision, implementation and facilitation of all software solutions. This varies from commoditised off the shelf programs, applications and software packages to complex bespoke software and system developed solutions. This incorporates all aspects of software licensing and software support models including cloud, mobile software licensing and Software-as-a-Service (SaaS). Software solutions are to include; cloud service & solutions, operating software, programmes and applications, internet Solutions, social media solutions, bespoke software development, auditing and testing, software asset management (SAM), software license optimisation, monetisation and deployment, application programming interfacing (API), software portfolio management (SPM), software support and maintenance services and other products, solutions or services which may reasonably be described as software, development, programs or applications.

#### ICT Security and Cybersecurity

The provision, implementation and facilitation of all necessary ICT elements, to provide robust defences against security threats whether internal, external, digital or physical. The security category consists of technologies, solutions, processes, and controls designed to protect systems, networks and data from risk.

ICT Technology Assisted Services including Digitisation and Digitalisation

The supply and delivery of a variety of technology assisted services to enhance a Participating Authorities delivery, performance and experience of ICT solutions. The provision of supporting value-added services which combine with the processes and functions of software, hardware, networks, telecommunications and electronics. This varies from the supply of individual services to the supply of overarching digitisation and digitalisation solutions (including managed services) to enhance health, social services and public service delivery.

#### Computer Science

The provision, implementation and facilitation of all products and services to optimise and improve an organisation's data processing capabilities. Solutions are to include:-automation, machine learning, natural language processing, artificial intelligence and cognitive computing.

#### Social Value

The Social Value categorisation will aid Participating Authorities in ensuring that what they

buy creates additional benefits for society. It will enable public sector bodies to meet their social value outcomes and deliverables (where applicable) by assessing, recording, measuring and reporting social value objectives, outcomes and processes where applicable.

#### II.1.5) Estimated total value

Value excluding VAT: £6,000,000,000

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.2) Description

#### II.2.2) Additional CPV code(s)

- 22000000 Printed matter and related products
- 30100000 Office machinery, equipment and supplies except computers, printers and furniture
- 30200000 Computer equipment and supplies
- 30211200 Mainframe hardware
- 31000000 Electrical machinery, apparatus, equipment and consumables; lighting
- 31100000 Electric motors, generators and transformers
- 31200000 Electricity distribution and control apparatus
- 31300000 Insulated wire and cable
- 31400000 Accumulators, primary cells and primary batteries
- 31500000 Lighting equipment and electric lamps
- 31600000 Electrical equipment and apparatus
- 31700000 Electronic, electromechanical and electrotechnical supplies
- 32000000 Radio, television, communication, telecommunication and related equipment
- 32200000 Transmission apparatus for radiotelephony, radiotelegraphy, radio broadcasting and television
- 32300000 Television and radio receivers, and sound or video recording or reproducing apparatus
- 32400000 Networks

- 32500000 Telecommunications equipment and supplies
- 33000000 Medical equipments, pharmaceuticals and personal care products
- 33100000 Medical equipments
- 34000000 Transport equipment and auxiliary products to transportation
- 35000000 Security, fire-fighting, police and defence equipment
- 35100000 Emergency and security equipment
- 35120000 Surveillance and security systems and devices
- 35200000 Police equipment
- 35700000 Military electronic systems
- 38000000 Laboratory, optical and precision equipments (excl. glasses)
- 38100000 Navigational and meteorological instruments
- 38600000 Optical instruments
- 38700000 Time registers and the like; parking meters
- 38800000 Industrial process control equipment and remote-control equipment
- 39000000 Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 42000000 Industrial machinery
- 42500000 Cooling and ventilation equipment
- 42900000 Miscellaneous general and special-purpose machinery
- 44000000 Construction structures and materials; auxiliary products to construction (except electric apparatus)
- 45000000 Construction work
- 48000000 Software package and information systems
- 48100000 Industry specific software package
- 48200000 Networking, Internet and intranet software package
- 48300000 Document creation, drawing, imaging, scheduling and productivity software package
- 48400000 Business transaction and personal business software package

- 48500000 Communication and multimedia software package
- 48600000 Database and operating software package
- 48700000 Software package utilities
- 48730000 Security software package
- 48800000 Information systems and servers
- 48900000 Miscellaneous software package and computer systems
- 50000000 Repair and maintenance services
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50400000 Repair and maintenance services of medical and precision equipment
- 51000000 Installation services (except software)
- 63000000 Supporting and auxiliary transport services; travel agencies services
- 64000000 Postal and telecommunications services
- 64220000 Telecommunication services except telephone and data transmission services
- 71000000 Architectural, construction, engineering and inspection services
- 71200000 Architectural and related services
- 72000000 IT services: consulting, software development, Internet and support
- 72100000 Hardware consultancy services
- 72110000 Hardware selection consultancy services
- 72120000 Hardware disaster-recovery consultancy services
- 72140000 Computer hardware acceptance testing consultancy services
- 72200000 Software programming and consultancy services
- 72212732 Data security software development services
- 72212983 Development software development services
- 72212984 Program testing software development services
- 72230000 Custom software development services

- 72254100 Systems testing services
- 72261000 Software support services
- 72262000 Software development services
- 72263000 Software implementation services
- 72264000 Software reproduction services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267100 Maintenance of information technology software
- 72268000 Software supply services
- 72300000 Data services
- 72313000 Data capture services
- 72314000 Data collection and collation services
- 72315000 Data network management and support services
- 72316000 Data analysis services
- 72317000 Data storage services
- 72321000 Added-value database services
- 72322000 Data management services
- 72400000 Internet services
- 72500000 Computer-related services
- 72600000 Computer support and consultancy services
- 72700000 Computer network services
- 72800000 Computer audit and testing services
- 72900000 Computer back-up and catalogue conversion services
- 79000000 Business services: law, marketing, consulting, recruitment, printing and security
- 79900000 Miscellaneous business and business-related services
- 80000000 Education and training services

• 92000000 - Recreational, cultural and sporting services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

The annual spend through the existing ICT Solutions 2019 Framework Agreement is estimated to be £2,063,000,000.00 (based on spend data September 2019 - January 2023).

The estimated spend for this Framework Agreement is £6,000,000,000.00 over the 4 year duration.

TERMS AND CONDITIONS / ACTIVITY BASED INCOME (ABI) The terms and conditions of this framework agreement and any resulting call-off contracts is appended to the ITT. These terms include provisions requiring the payment by the supplier of an ABI management charge in consideration of the award of this framework agreement, the management and administration by HTE of the overall contract structure and associated documentation, as well as the requirement to submit regular management information to HTE.

SUBMISSION OF EXPRESSIONS OF INTEREST AND PROCUREMENT INFORMATION. This exercise will be conducted on the HTE Bravo portal. Candidates wishing to be considered must register expressions of interest as follows: Register on the HTE portal at <a href="https://healthtrusteurope.bravosolution.co.uk">https://healthtrusteurope.bravosolution.co.uk</a>. Login to the portal with username/password. Click the SQs/ITTs Open to All Suppliers link. These are the SQs/ITTs open to any registered supplier. Click on the relevant SQ/ ITT to access the content. Click the Express Interest button at the top of the page. This will move the SQ/ITT into your My SQs/My ITTs page. You can access any attachments by clicking Buyer Attachments in the SQ/ITT Details box. Follow the on-screen instructions to complete the SQ/ITT. Submit your reply using the Submit Response button at the top of the page. If you require any further advice, contact the Bravo e Tendering Help Desk at <a href="help@bravosolution.co.uk">help@bravosolution.co.uk</a>. Sid4Gov HTE utilises the sid4gov supplier information database. Candidates should register on sid4gov at

https://sid4gov.cabinetoffice.gov.uk/organisation/register and submit their sid4gov company profile for publication on the database. Candidates already registered on sid4gov must ensure information is up to date. Where access to sid4gov is unavailable, please contact the sid4gov helpdesk at <a href="mailto:sid4gov@gps.gsi.gov.uk">sid4gov@gps.gsi.gov.uk</a>. Please note that sid4gov does not prepopulate any fields of the SQ on HTE's Bravo portal. Candidates must complete the Qualification & Technical Envelopes of the SQ in Bravo in full.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £6,000,000,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

24

This contract is subject to renewal

Yes

Description of renewals

A renewal period of 24 months for a maximum term of 48 months.

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: Yes

Description of options

Option to extend for an additional 24 months.

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

# III.1) Conditions for participation

# III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

To be awarded a place on this Framework Agreement, Suppliers MUST hold a Cyber Essentials Plus certification and provide demonstratable evidence of this

#### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

# Section IV. Procedure

# **IV.1) Description**

#### IV.1.1) Type of procedure

Restricted procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### IV.1.6) Information about electronic auction

An electronic auction will be used

Additional information about electronic auction

The Participating Authority may want to use electronic auction in accordance with Reg 35(1)(a) and after an initial full evaluation of the tenders as set out in Reg 35(2). Further details to be in the ITT.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

#### IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 April 2023

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

# **Section VI. Complementary information**

#### VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.3) Additional information

HTE is acting on behalf of MSE, a central purchasing body. Notwithstanding HTE's relationship with MSE, it is HTE who is conducting this tender exercise and MSE will execute the resultant framework agreement with successful bidders. The bodies to whom the use of this framework agreement will be open include all contracting authorities in the UK as defined in Regulation 2 of the Public Contracts Regulations 2015 as may be updated from time to time. In particular, the entities in the UK (particularly those of a health and/or social care nature) listed in the downloadable spreadsheet in the weblink below are envisaged as framework agreement users:

https://www.ons.gov.uk/methodology/classificationsandstandards/economicstatisticsclassifications/introductiontoeconomicstatisticsclassifications

This list includes each organisation's successors and assigns, any equivalent organisations and associated organisation created due to any organisational changes. This framework agreement will be open to any bodies or organisations operating in the UK of a health, and/or social care nature or which have a similar procurement need, and/or any UK based central government authority listed at Annex I of Directive 2014/24/EU, in respect of any goods or services to any of the above listed organisations.

# VI.4) Procedures for review

#### VI.4.1) Review body

Legal Department, HealthTrust Europe LLP

19 George Road

Birmingham

**B15 1NU** 

Country

**United Kingdom** 

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

HTE will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.