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Contract

## **Framework Agreement For Data and Business Intelligence Support**

East Renfrewshire Council

F03: Contract award notice

Notice identifier: 2022/S 000-007854

Procurement identifier (OCID): ocds-h6vhtk-02fbd5

Published 23 March 2022, 12:11pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Renfrewshire Council

Eastwood HQ, Eastwood Park,

Giffnock

G46 6UG

#### **Email**

[vanessa.fordyce@eastrenfrewshire.gov.uk](mailto:vanessa.fordyce@eastrenfrewshire.gov.uk)

#### **Telephone**

+44 1415773669

#### **Country**

United Kingdom

#### **NUTS code**

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

**Internet address(es)**

Main address

<http://www.eastrenfrewshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00183](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00183)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Framework Agreement For Data and Business Intelligence Support

Reference number

ERC000005

#### **II.1.2) Main CPV code**

- 72212482 - Business intelligence software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

East Renfrewshire Council is inviting a sole supplier to a framework agreement for data and business intelligence support. The aim of the framework agreement is to help East Renfrewshire Council meet its vision of being a modern, ambitious council creating a fairer future with all. The successful supplier will work closely with the Council's Data & Business Intelligence Team to improve service performance and improve customer outcomes by providing data solutions and advice.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £510,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48610000 - Database systems
- 48600000 - Database and operating software package
- 48612000 - Database-management system

- 72212600 - Database and operating software development services
- 72212610 - Database software development services
- 72300000 - Data services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 48482000 - Business intelligence software package
- 72212482 - Business intelligence software development services
- 72212480 - Sales, marketing and business intelligence software development services

### **II.2.3) Place of performance**

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance

East Renfrewshire Council

### **II.2.4) Description of the procurement**

East Renfrewshire Council is inviting a sole supplier to a framework agreement for data and business intelligence support. The aim of the framework agreement is to help East Renfrewshire Council meet its vision of being a modern, ambitious council creating a fairer future with all. The successful supplier will work closely with the Council's Data & Business Intelligence Team to improve service performance and improve customer outcomes by providing data solutions and advice.

### **II.2.5) Award criteria**

Quality criterion - Name: Community Benefits / Weighting: 10

Quality criterion - Name: Fair Working Practices / Weighting: 5

Quality criterion - Name: Dedicated Resource / Weighting: 20

Quality criterion - Name: Corporate Performance Management Project / Weighting: 20

Quality criterion - Name: Knowledge & Skill Transfer / Weighting: 15

Quality criterion - Name: Contract Register / Weighting: 5

Quality criterion - Name: Continuous Improvement / Weighting: 7

Quality criterion - Name: Training & Business Intelligence Development / Weighting: 5

Quality criterion - Name: Emerging Technology / Weighting: 8

Quality criterion - Name: Continuous Professional Development / Weighting: 5

Price - Weighting: 30

### **II.2.11) Information about options**

Options: Yes

Description of options

The guaranteed budget for the initial two year period of this contract is GBP76,000.

The annual budget for in optional Years 3 and 4, which will be at the discretion of ERC to take up or not, is estimated at around GBP16,000 in each of those years.

Should additional funding become available and should there be demand for work from Specification Part 3, the Council reserves the right to spend up to approximately GBP100,000 per annum during the contract lifetime.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-029791](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Acuma Solutions Limited

Applicon House, Exchange Street

Stockport

SK3 0EY

Telephone

+44 1612414031

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £510,000

Total value of the contract/lot: £510,000

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## Section VI. Complementary information

### VI.3) Additional information

The tender is now available for download at  
[www.publictendersscotland.publiccontractscotland.gov.uk](http://www.publictendersscotland.publiccontractscotland.gov.uk)

Project Code 20130

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 20130.  
For more information see:

<http://www.publiccontractscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<http://www.publiccontractscotland.gov.uk/info/InfoCentre.aspx?ID=2361>

A summary of the expected community benefits has been provided as follows:

Community Benefits will apply where a supplier has been successfully awarded contracts that have an accumulated annual value of 50,000GBP and over. At the end of each financial year / a review of the level of work commissioned to each supplier will be conducted. The number of community benefits points will be determined and the supplier contacted to agree the community benefit outcomes and delivery method. There is no limit to the Community Benefit that a tenderer may offer and the total Community Benefit Points may exceed the stated expectation. If you are successful in the award of this contract you will be required to communicate / meet with East Renfrewshire Council to finalise the delivery of the benefits that you are offering under this Framework.

#### Community Benefits Wish List

The community benefits wish list has been developed to allow communities to make requests directly to companies working in East Renfrewshire. Local communities or organisations can submit a request for specific help via our online Community Benefits wish list form.

Suppliers are actively encouraged to review the Community Benefits wish list and note within their ITT response if they are able to meet any of the requests noted by our community groups.

A link to the community benefits wish list can be located via the following website page:

<https://www.eastrenfrewshire.gov.uk/procurement>

East Renfrewshire Council require the following insurance levels to be held;

Employers Liability Insurance held. Minimum level of cover GBP5m

Public Liability Insurance held. Minimum level of cover GBP5m.

Professional Indemnity Insurance Held Minimum Level of Cover GBP2m

(SC Ref:687902)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Paisley Sheriff Court and Justice of the Peace Court

St James Street

Paisley

PA3 2HW

Email

[paisley@scotcourts.gov.uk](mailto:paisley@scotcourts.gov.uk)

Telephone

+44 1418875291

Country

United Kingdom

Internet address

[www.scotcourts.gov.uk/the-courts/court-locations/paisley-sheriff-court-and-justice-of-the-peace-court](http://www.scotcourts.gov.uk/the-courts/court-locations/paisley-sheriff-court-and-justice-of-the-peace-court)