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Contract

Provision of a Legal Case Management System

HAMPSHIRE COUNTY COUNCIL

F03: Contract award notice

Notice identifier: 2022/S 000-007846

Procurement identifier (OCID): ocds-h6vhtk-02de13

Published 23 March 2022, 11:31am

Section I: Contracting authority

I.1) Name and addresses

HAMPSHIRE COUNTY COUNCIL

The Castle

WINCHESTER

SO23 8ZB

Email

procurement.support@hants.gov.uk

Country

United Kingdom

NUTS code

UKJ36 - Central Hampshire

Internet address(es)

Main address

<https://www.hants.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Legal Case Management System

Reference number

LG18288

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The contract is to provide HCC Legal department with a cost effective, secure and easy to use software as a service solution which reduces the amount of paperwork and reduces the timescales in preparing court documents.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £446,850

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

II.2.4) Description of the procurement

Hampshire County Council Legal Services are seeking to procure a Supplier who can provide a Legal Case Management System (LCMS) to replace their current system. The Legal team require a proven, intuitive product which already has wide market adoption and is cloud-hosted. It will be an application that has been designed with the user in mind, and which will not require significant development or customisation by the client or the supplier to meet the requirements.

The system should be:

Cloud-hosted and fully supported and maintained by the application provider

Accessible via a browser providing secure log-in to authorised users from within and outside of HCC's environment.

Able to carry out automated and semi-automated tasks to enable efficient service delivery and help with business process optimisation

Able to provide reporting

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

The initial contract term is for four years with the option to extend for a further 1+1+1 years up to a total of 7 years.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-025322](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Access Technology Group

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £446,850

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand

London

Country

United Kingdom